

# PLANS TO EXTEND SERVICES

## **SUMMARY: PLANS TO EXTEND MUNICIPAL SERVICES**

This section of the Monkey Junction Area Annexation Service Plan sets forth the City's plans to extend services to the annexation area. The North Carolina General Statutes require the extension of "major municipal services" which are defined as police protection, fire protection, street maintenance, solid waste collection services, and the extension of major trunk water lines and major sewer outfalls. This section outlines the plans for these services, with the exception of water and sewer extensions, which are described in the following section of this report. In addition to these requirements, the plan also addresses other services presently provided in the City that will be extended to the annexation area.

It is planned that all services described in this section will be available on the effective date of annexation. In general, the plans call for hiring of personnel as needed for the various services, providing operating support, and purchasing appropriate equipment. In some cases, contracts for services are used in lieu of hiring additional personnel. All of these service delivery plans are consistent with approaches taken to service delivery in the existing City.

In summary, the City will provide the following services:

**POLICE PROTECTION** -Extend the Southeast Patrol Division policing services to this annexation area and add five (5) officers. Traffic enforcement and criminal investigation will also be expanded. Vehicles and equipment will be purchased, and appropriate operating funds will be budgeted.

**FIRE PROTECTION** – Fire protection services will be extended to the Monkey Junction Annexation Area. Fire personnel will be deployed from existing fire stations near the area. A contract may be negotiated for supplemental response from the existing volunteer fire department serving the area. Fire inspection services will be extended to all businesses and homes. No new fire personnel are forecast.

**REFUSE COLLECTION** –Extend residential roll-out collection and disposal services to all properties on public streets. The City intends to negotiate contracts with private haulers for an initial two-year period for such service. Recycling, yard waste, and bulky item services will be extended with this service provided by the City. Three solid waste positions will be added. Varying fees will be charged to customers based on the customer choice of frequency of collection and container size for garbage collection service, along with yard waste, bulky item, and recycling services. Residents of private streets may continue their present arrangements, and will be exempt from the City refuse collection fee.

**STREET MAINTENANCE** -The majority of the streets presently maintained by the State of North Carolina will become City-maintained, with NCDOT retaining

responsibility for major thoroughfares, as in the current City. Street lights will be added in accordance with City policy. Property owners on private streets may offer them for public dedication and maintenance. These functions can be accommodated with existing staff.

**DEVELOPMENT SERVICES** – Extend the following services to the area. Development review and zoning services, including interpretation and application of, and revisions to, the Land Development Code and other regulations. The Planning Division provides long-range planning services, including the authoring and implementation of comprehensive, small-area, and corridor plans. A Neighborhood Traffic Management Program that addresses traffic safety problems on residential streets within the city’s neighborhoods is administered by the Transportation Planning Unit. The Engineering Division provides civil engineering and related technical services including surveying, design, and construction administration of capital projects. The *Traffic Engineering Division* is responsible for managing the safe and efficient flow of traffic on streets within the City. The Division provides maintenance to all traffic signals within the municipal limits, and installs and maintains traffic signs and pavement markings on City-maintained streets.

**COMMUNITY SERVICES** -Extend code enforcement services for lot cleaning, nuisance abatement, and zoning compliance. These functions will be provided with existing staff.

**STORMWATER MANAGEMENT** -Extend maintenance service to public open and closed drainage systems; analyze areas for future improvements as funding is available. It is planned that two (2) maintenance personnel and related equipment will be added for this purpose. Street sweeping service will be provided on curbed streets and streets with bike lanes that have been accepted by the City. No public maintenance is proposed for private drainage systems.

**PARKS** -Maintenance and improvement of public street trees and medians will be extended. No new positions are anticipated.

**RECREATION** -City recreation services are presently available to residents of the annexation area. Where fees are charged, City rates will apply. No new staff positions are anticipated.

**UTILITY SERVICES** – The extension of water and sewer lines will be completed by the City of Wilmington or the Cape Fear Public Utility Authority (CFPUA). Upon completion of extension of water and sewer services by either entity, CFPUA will assure the delivery of treated water and removal of wastewater for the new customers. Applicable fees will be charged to offset the cost of service connection. Such fees may be paid in full at the time of connection or financed over a five-year period.