

## **EXTENDING SOLID WASTE MANAGEMENT SERVICES**

Present Level of Service: The City currently provides a menu of volume-based collection services to approximately 28,000 residential and commercial customers. All residential housing units located on public streets that utilize roll-out carts for collection at curbside or alley side are required to be serviced and billed by the City. Service delivery is provided by City employees and City equipment. Fees are charged on the volume and frequency chosen by customers. Uses that require dumpsters must contract with privately owned waste haulers for collection.

### A. Residential Refuse Collection Services

- 1) Once per week curbside collection of household refuse in City-furnished "maxi" roll-out cart. Additional carts are available for an additional fee.
- 2) Once per week curbside collection of household refuse in City-furnished "mini" roll-out cart.
- 3) Twice per week curbside collection of household refuse in City-furnished "maxi" roll-out cart.
- 4) Extra refuse items not containerized in the roll-out cart require extra trash stickers at an additional fee.

### B. Yard Waste Collection Services

Once per week curbside collection of tree limbs, containerized leaves, pine straw, twigs, grass clippings and vines at no additional charge.

### C. Recycling Services

Once per week curbside collection of aluminum cans, newspapers, plastic, glass and other recyclables in City-furnished 18 gallon containers. Recycling services is a voluntary program at no additional charge.

### D. Bulky Item Collection Services

Once per week curbside collection of furniture, appliances and other items that cannot be containerized in the roll-out cart on a call-in basis at no additional charge.

E. Carrion Service

Upon request, the City will collect dead animals, within the public right-of-way, at no charge.

F. Commercial and Institutional Refuse Collection Service

Roll-out cart service is available with charges based on the number of carts/containers, volumes, and number of weekly collections.

Proposed Level of Service: The previously described menu of refuse collection services will be extended to the Monkey Junction Annexation Area on substantially the same basis as they are provided within the existing City limits.

In order to extend these services, the City plans to contract with existing private waste hauling firms currently operating in the Monkey Junction Annexation Area to provide residential refuse collection. The term of the contract would be for two years after the effective date of annexation, as required in N.C.G.S. 160A-49.3.

The City will provide recycling, yard waste and bulky item pick up services.

For budget purposes, it is assumed that private haulers will handle the basic refuse collection services, and that the City crews will provide yard waste, recycling, bulky item, and carrion services. Three additional solid waste workers will be added to address the additional workload in the annexed area.

Solid waste services will be available to all properties on public streets. Residents of private streets may contract privately for refuse services and are exempt from the City refuse fees. Private communities may contact the City to discuss the provision of City solid waste collection.