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**ADDENDUM NUMBER 1
CITY OF WILMINGTON
PROFESSIONAL BEHAVIORAL HEALTH & WELLNESS SERVICES
FOR THE CITY OF WILMINGTON FIRE DEPARTMENT AND
POLICE DEPARTMENT PERSONNEL
RFP NUMBER S8-0826
AUGUST 14, 2026**

To all holders of RFP documents:
Please be advised to the following:

Questions and Answers:

1. Approximately how many annual behavioral wellness visits does the City anticipate each year for Fire and Police personnel?
Answer: Between the two agencies, we anticipate somewhere between 500 and 600 visits annually, depending on fluctuating staffing levels.
2. Will the City provide on-site space for annual wellness visits and counseling services when needed, or should respondents plan to provide these services primarily from their own office locations?
Answer: No. An off-site location is required.
3. Are annual behavioral wellness visits expected to be conducted in person, or would telehealth be considered an acceptable option when clinically appropriate?
Answer: For at least the first year, all visits will be conducted in person.
4. Is there an anticipated implementation or contract start date following the award?
Answer: As soon as possible, following the conclusion of the selection process.
5. Is there an estimated annual budget or anticipated utilization for these services that would be helpful for respondents to consider when describing staffing and service capacity?
Answer: The City of Wilmington does not provide cost estimates for bids or request for proposals.

6. Regarding critical incident response, could you clarify the city's expectations for on-site response? Is the selected provider expected to respond to an active emergency scene, or does this refer to providing behavioral health support at a department facility or other designated location following a critical incident?

Answer: Immediate response to an active emergency would rarely, if ever, be required. However, a response following a critical incident, or for a long-duration event requiring a critical incident stress debriefing for affected personnel, shall be scheduled as soon as operationally possible by the selected provider in coordination with the affected department(s).

All other terms and conditions remain unchanged.

Ellen McGowan, Buyer

Purchasing Division

END OF ADDENDUM ONE