



SUMMER 2020

Quarterly Newsletter

from the City Auditor's Desk

Innovation in a Time of Crisis

REMINDERS

The following City training presentations have been updated.

- [Red Flag Rules](#)
- [Fraud, Waste & Abuse](#)
- [Cash Handling](#)



Source: IIA Magazine

Organizations world-wide have taken swift and protective measures in response to COVID-19. These measures were put into place to not only protect employees but to change how we do business. We have also learned that we will continue to feel the effects from this pandemic long into the future and some businesses, including government will see long-term, and possibly permanent changes as a result. The challenges we have faced present a unique opportunity for our future.

Here are some of the common areas that organizations have seen rapid changes and some things we should consider going forward.

- Develop Updated Crisis Management Solutions
- Continue to Support Employees, Stakeholders and Customers
- Find New Ways of Working
- Agile Planning and Delivery
- Looking Ahead
- Reshaping the Future

Now is the time to make sure we are all looking at these topics. How we can work together to put our organization first and to provide the best service to the citizens we serve.

Article Source: [IIA Online June 2020](#)

INTERNAL AUDIT ONLINE

- [WEBPAGE](#)
- [INTRANET](#)



**FRAUD, WASTE
and ABUSE HOTLINE**
910-772-4120

- [On-line](#)
- [Email](#)



CURRENT EVENTS

- Audit Committee Meeting was held on June 15, 2020 through Zoom. Minutes for the meeting can be found on Internal Audit's [webpage](#). The next meeting is currently scheduled for August 17, 2020 tentatively in the City Manager's conference room in City Hall or through Zoom.
- Internal Audit has initiated a health claims audit with UMR. This is the first one with our new administrator. Check back for updates.
- Internal Audit has completed the WPD's SI Fund Audit.
- There are training opportunities that are always available on the City's [intranet](#) under Internal Audit. Please check to see if these trainings are relevant for your new employees.
- Do you have ideas or concerns for Internal Audit? Let us know. Contact us through the information shown below.

Questions or Concerns? Call 910-341-5828 or email cityauditor@wilmingtonnc.gov