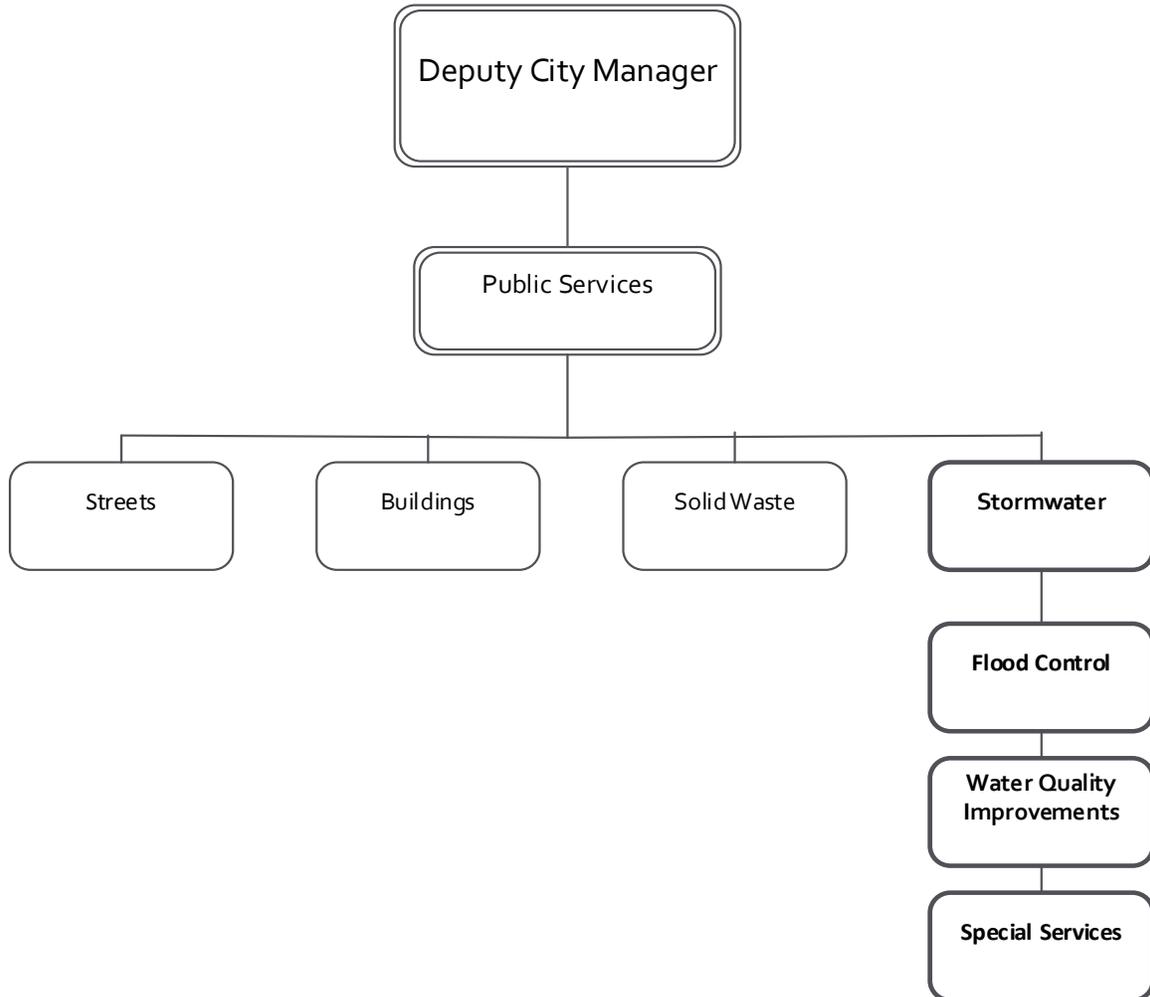


STORM WATER MANAGEMENT FUND

Mission Statement

“To maintain and improve the public drainage system for protection of our community and the environment.”



The City of Wilmington’s **Storm Water Management** (an enterprise fund) division maintains and improves the public drainage system for the protection of our community and the environment.

STORM WATER MANAGEMENT FUND

Provide Sustainability and Adaptability

	FY 14-15 Target	FY 14-15 Actual
--	--------------------	--------------------

Goal: To ensure City's established storm water program performs to the maximum extent practicable safeguarding overall health of the City's people and natural resources.

Objective: Ensure the citizens receive the best quality service that enhances their quality of life.

Measure: Citizens who are overall satisfied with the management of storm water run-off by the City.

N/A

N/A

Objective: To maintain storm water system and mitigate flooding and to protect water quality and the health of the storm water system infrastructure through removing pollutants prior to discharge into receiving waters.

Measure: Average man-hours per pipe repair.

29.00

22.65

Measure: Percent of storm water system mapped in GIS annually

87%

78.2%

Measure: Annual tons of street sweepings diverted from storm water system per lane mile swept.

0.29

0.29

Measure: Linear foot per manual ditching man-hours.

45.0

52.36

STORM WATER MANAGEMENT FUND

BUDGET SUMMARY

	FY 13-14 Actual	FY 14-15 Adopted	FY 14-15 Adjusted	FY 15-16 Adopted	% Change FY 14-15 to FY 15-16
Expenditures by Section					
Storm Water Maintenance	3,553,228	4,126,891	4,128,909	4,185,483	
Storm Water Services	836,552	1,027,819	1,180,339	1,024,339	
Nondepartmental	5,839,387	3,483,208	11,989,872	4,432,740	
Total	10,229,167	8,637,918	17,299,120	9,642,562	11.6%
Expenditures by Category					
Personnel	2,209,983	2,522,328	2,522,328	2,543,178	
Benefits	661,861	884,586	884,992	845,417	
Operating	1,440,923	1,747,796	1,900,428	1,755,299	
Capital Outlay	37,249	-	1,500	65,928	
Nondepartmental	5,879,151	3,483,208	11,989,872	4,432,740	
Total	10,229,167	8,637,918	17,299,120	9,642,562	11.6%
Authorized Positions					
Storm Water Maintenance	51	51	51	51	
Storm Water Services	9	9	9	9	
Total	60	60	60	60	

The Storm Water Management Fund FY 2016 budget reflects an 11.6% increase over FY 2015 adopted levels. This is due to an increase in transfers from \$500,000 to \$1,000,000 to the capital improvement program for storm drain rehabilitation. Requests for equipment rental and small tool purchases are included and are partially offset by reductions in worker's comp claims and fleet charges. Capital outlay purchases include scalehouse hardware and software replacement, pond mower and trailer, leaf vacuum and concrete mixer.

Additionally, the budget includes indirect costs to the General Fund. This includes a 50% share of Public Services Compliance Programs salary and operating. This position is shared between Storm Water and Solid Waste for compliance issues related to each activity. Indirect costs also cover engineering services for in-house storm water capital projects and 100% of the salary and benefits of a Project Engineer for storm water permit plan review. Indirect costs also cover 30% of the Risk Control Program's salary and operating costs. Also included is funding for the City's employee compensation plan and support of the Safety and Training Specialist housed in Public Services Administration.

The budget also maintains a contingency budget of \$100,000 for unforeseen needs that may arise during the fiscal year. Any use of contingency funds must be approved by City Council.

STORM WATER MANAGEMENT FUND

The **Storm Water Maintenance** section is responsible for maintaining the public drainage system. Maintenance activities consist of open drainage including ditches, ponds, and closed drainage systems.

STORM WATER MAINTENANCE

	FY 13-14 Actual	FY 14-15 Adopted	FY 14-15 Adjusted	FY 15-16 Adopted
Expenditures by Category				
Personnel	1,679,449	1,957,299	1,957,299	1,972,768
Benefits	516,726	715,622	715,963	685,351
Operating	1,280,040	1,453,970	1,454,147	1,461,436
Capital Outlay	37,249	-	1,500	65,928
Nondepartmental	39,764	-	-	-
Total	3,553,228	4,126,891	4,128,909	4,185,483
Authorized Positions	51	51	51	51

Included in the Storm Water Maintenance division budget for FY 2016 is funding for the continuation of services as well as an increase in the personnel and benefits line to provide funding for the City's compensation plan.

The capital outlay budget consists of funding for scalehouse hardware and software replacement, a pond mower and trailers and a trailer mounted leaf vacuum.

STORM WATER MANAGEMENT FUND

The five core components of **Storm Water Services** include: management and planning, capital improvements, regulatory and enforcement activities, water quality, and operations and maintenance.

STORM WATER SERVICES

	FY 13-14 Actual	FY 14-15 Adopted	FY 14-15 Adjusted	FY 15-16 Adopted
Expenditures by Category				
Personnel	530,534	565,029	565,029	570,410
Benefits	145,135	168,964	169,029	160,066
Operating	160,883	293,826	446,281	293,863
Capital Outlay	-	-	-	-
Total	836,552	1,027,819	1,180,339	1,024,339
Authorized Positions	8	9	9	9

The Storm Water Services FY 2016 budget provides for the continuation of current services as well as funding for the City's compensation plan.

STORM WATER MANAGEMENT FUND

NONDEPARTMENTAL

	FY 13-14 Actual	FY 14-15 Adopted	FY 14-15 Adjusted	FY 15-16 Adopted
Expenditures by Category				
Nondepartmental	670,492	839,363	851,343	911,138
Debt Service	1,172,054	2,043,845	10,472,168	2,421,602
Contingency	-	100,000	100,000	100,000
Transfers to Other Funds	3,996,841	500,000	566,361	1,000,000
Total	5,839,387	3,483,208	11,989,872	4,432,740

The Storm Water Nondepartmental budget reflects those items not directly associated with one particular section of the Storm Water division. Included in the budget are indirect costs to the General Fund. This includes a 50% share of the Public Services Compliance Officer's salary, benefits and associated operating expenses. This position is shared between Storm Water and Solid Waste for compliance issues related to each activity. Indirect costs also cover engineering services for in-house storm water capital projects and 100% of the salary and benefits of a Project Engineer for storm water permit plan review.

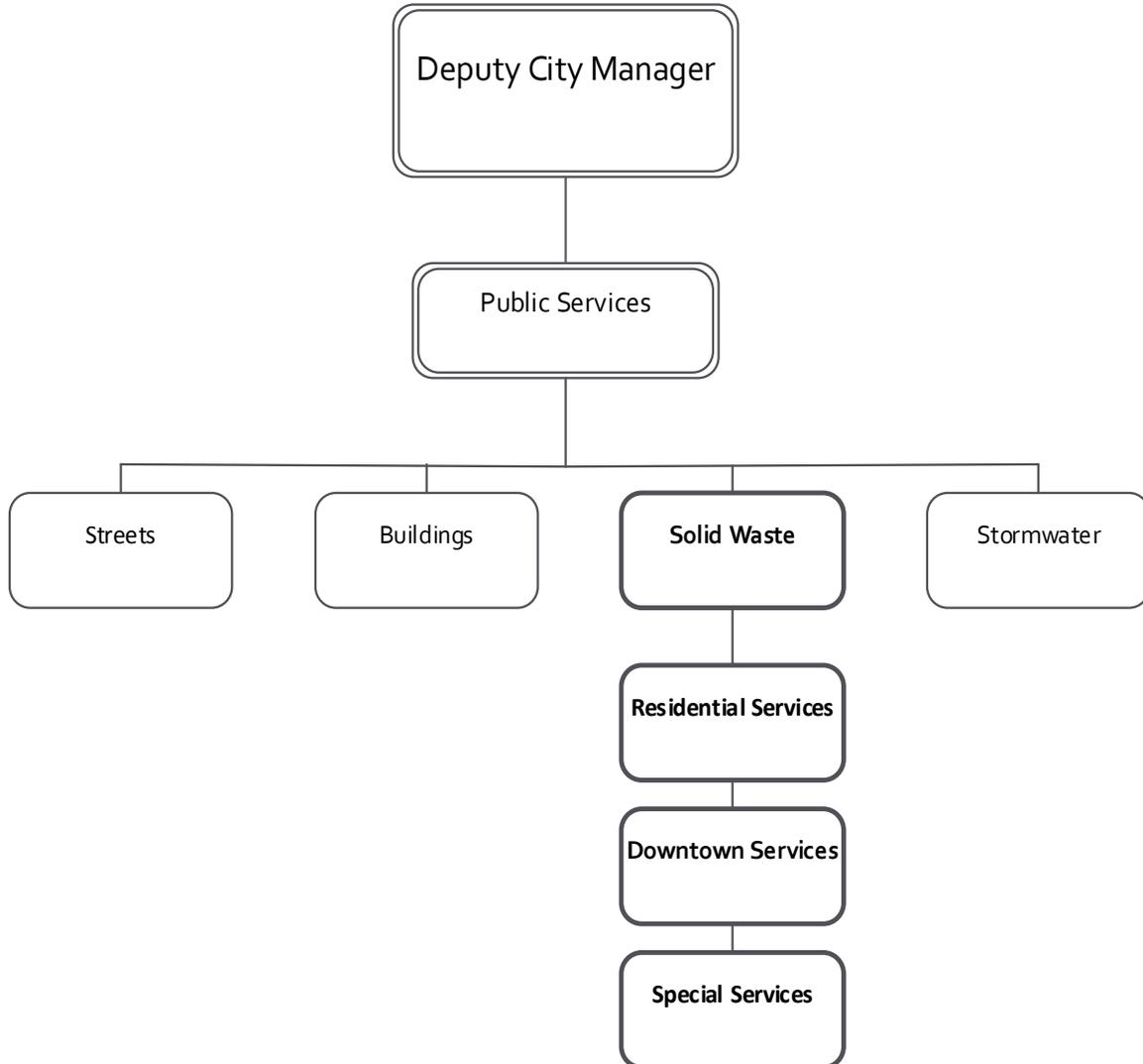
The Transfers to Other Funds reflects an increase in transfers from \$500,000 to \$1,000,000 to the capital improvement program for storm drain rehabilitation.

Contingency funding provides for any unforeseen needs that may arise during the fiscal year. Any use of contingency funds must be approved by City Council.

SOLID WASTE MANAGEMENT FUND

Mission Statement

“To provide the citizens of Wilmington expert services through a comprehensive solid waste and recycling program.”



The City of Wilmington’s **Solid Waste Management** (an enterprise fund) division oversees the collection and disposal of the City’s refuse and yard waste as well as administers the recycling program.

SOLID WASTE MANAGEMENT FUND

<i>Create a Safe Place</i>		FY 14-15 Target	FY 14-15 Actual
Goal: Ensure that a cost-effective and self-sustaining Solid Waste Management system is adopted to protect both the environment and populace, thus promoting a healthy community.			
Objective: Develop a cost-effective solid waste management system responsive to public services and keep the City in compliance with State and County mandates.	Measure: Annual cost per yard waste tons disposed.	\$141.36	\$120.32
	Measure: Annual cost per recycle tons collected.	\$130.84	\$98.20
	Measure: Average number of calls per call center FTE.	14,248	10,868
	Measure: Annual cost per refuse tons disposed.	\$186.77	\$160.55

SOLID WASTE MANAGEMENT FUND

BUDGET SUMMARY

	FY 13-14 Actual	FY 14-15 Adopted	FY 14-15 Adjusted	FY 15-16 Adopted	% Change FY 14-15 to FY 15-16
Expenditures by Section					
Administration	409,873	416,014	455,007	433,352	
Customer Refuse Collection	3,706,818	3,851,835	3,803,301	3,722,697	
Recycling	651,239	779,796	665,784	860,249	
Yard Waste	3,246,921	1,718,050	2,793,830	1,643,367	
Downtown Collection	897,084	1,011,551	965,970	1,029,337	
Bulky/Metal Waste Collection	498,878	633,620	570,380	653,360	
Nondepartmental	949,806	1,012,486	972,486	979,824	
Total	10,360,619	9,423,352	10,226,758	9,322,186	-1.1%
Expenditures by Category					
Personnel	2,511,043	2,764,364	2,558,749	2,832,277	
Benefits	747,086	934,415	894,489	946,676	
Operating	6,133,627	4,712,087	5,801,034	4,563,409	
Capital Outlay	19,057	-	-	-	
Nondepartmental	949,806	1,012,486	972,486	979,824	
Total	10,360,619	9,423,352	10,226,758	9,322,186	-1.1%
Authorized Positions					
Administration	5	5	5	5	
Customer Refuse Collection	33	33	33	33	
Recycling	5	5	5	5	
Yard Waste	22	22	22	22	
Downtown Collection	11	11	11	11	
Bulky/Metal Waste Collection	7	7	7	7	
Total	83	83	83	83	

The FY 2016 Solid Waste Management Fund budget provides for the continuation of current services as well as the City's employee compensation plan. The budget also includes additional operating resources to replace cigarette receptacles in the CBD. This will be an ongoing enhancement over the next several years along with replacement of trash containers, until all containers and ash trays are replaced and installed. Additionally, the division will resume the curbside electronic collection program with the annual rental of an electronics disposal trailer and with this program there will be a small increase in fuel costs. Included in this budget is the first year Solid Waste will participate in the Recycle and Win customer outreach program.

Included in the Nondepartmental budget for Solid Waste are indirect costs to the General Fund for a 50% share of the Public Services Compliance program's cost. This position is shared between Storm Water and Solid Waste for compliance issues related to each activity. Also included is a 50% share of the salary, benefits and operating cost for the Sustainability program housed Public Services Administration that is charged with promoting and improving the City's recycling program through sustainable practices. Also included is indirect costs to support the new Safety and Training Specialist in Public Services Administration at 40% of the program's cost.

The debt service component of the Nondepartmental budget continues payments for FY 2016 on the installment financing of roll-out carts for the recycling program.

SOLID WASTE MANAGEMENT FUND

The primary responsibility of the Solid Waste **Administration** is to provide leadership and direction for all operational sections. Other responsibilities include: telephone customer support, bulky pick up appointments, new customer support, and scheduling the cleaning, delivery, pick up, and repair of customer trash carts.

ADMINISTRATION

	FY 13-14 Actual	FY 14-15 Adopted	FY 14-15 Adjusted	FY 15-16 Adopted
Expenditures by Category				
Personnel	191,312	226,869	223,314	236,340
Benefits	53,776	73,783	84,363	87,108
Operating	159,263	115,362	147,330	109,904
Capital Outlay	5,522	-	-	-
Total	409,873	416,014	455,007	433,352
Authorized Positions	5	5	5	5

Funding in FY 2016 for the Solid Waste Administration section provides for the continuation of current services.

SOLID WASTE MANAGEMENT FUND

The **Customer Refuse Collection** section of Solid Waste Management provides residential trash collection within the City.

CUSTOMER REFUSE COLLECTION

	FY 13-14 Actual	FY 14-15 Adopted	FY 14-15 Adjusted	FY 15-16 Adopted
Expenditures by Category				
Personnel	936,787	1,003,936	904,956	1,009,632
Benefits	292,686	341,168	312,986	330,665
Operating	2,377,115	2,506,731	2,585,359	2,382,400
Capital Outlay	7,850	-	-	-
Nondepartmental	92,380	-	-	-
Total	3,706,818	3,851,835	3,803,301	3,722,697
Authorized Positions	33	33	33	33

The Customer Refuse section of the FY 2016 Solid Waste budget provides for the continuation of current services.

The budget also includes additional operating resources to replace cigarette receptacles in the CBD. This will be an ongoing enhancement over the next several years along with replacement of trash containers, until all containers and ash trays are replaced and installed.

SOLID WASTE MANAGEMENT FUND

The **Recycling** section maintains contractual agreements that provide for the weekly curbside collection of recyclable materials from the City residents.

RECYCLING

	FY 13-14 Actual	FY 14-15 Adopted	FY 14-15 Adjusted	FY 15-16 Adopted
Expenditures by Category				
Personnel	149,212	175,893	143,773	183,788
Benefits	37,413	48,997	53,534	58,544
Operating	464,614	554,906	468,477	617,917
Total	651,239	779,796	665,784	860,249
Authorized Positions	5	5	5	5

The Recycling section budget provides for the continuation of current services as well as additional funding to purchase recycling carts to support the recycling program efforts.

SOLID WASTE MANAGEMENT FUND

The Solid Waste Management Fund **Yard Waste** section provides for the weekly curbside collection of vegetative yard waste. Once collected, all yard waste is processed through a commercial facility and reused.

YARD WASTE

	FY 13-14 Actual	FY 14-15 Adopted	FY 14-15 Adjusted	FY 15-16 Adopted
Expenditures by Category				
Personnel	594,296	656,079	598,599	672,356
Benefits	171,787	223,215	210,825	224,554
Operating	726,582	838,756	1,984,406	746,457
Nondepartmental	1,754,256	-	-	-
Total	3,246,921	1,718,050	2,793,830	1,643,367
Authorized Positions	22	22	22	22

The FY 2016 Yard Waste budget provides for the continuation of current yard waste services.

SOLID WASTE MANAGEMENT FUND

Commercial establishments in the Central Business District can elect trash collection ranging from two times a week, to twice a day, seven times per week. The responsibility for this service is housed in the **Downtown Collection** section. This section also includes refuse collection of over 250 brick trash receptacles in the Central Business District and City parks, carrion service to veterinarian offices, commercial seafood establishments and City streets, as well as support for clean up activities following the City's variety of festivals.

DOWNTOWN COLLECTION

	FY 13-14 Actual	FY 14-15 Adopted	FY 14-15 Adjusted	FY 15-16 Adopted
Expenditures by Category				
Personnel	414,995	443,390	429,790	471,109
Benefits	129,991	157,337	148,816	160,887
Operating	346,413	410,824	387,364	397,341
Capital Outlay	5,685	-	-	-
Total	897,084	1,011,551	965,970	1,029,337
Authorized Positions	11	11	11	11

The FY 2016 Downtown Collection section budget provides for the continuation of current services in the central business district.

SOLID WASTE MANAGEMENT FUND

The **Bulky/Metal Waste Collection** section oversees the City's call-in bulky pick-up service.

BULKY WASTE COLLECTION

	FY 13-14 Actual	FY 14-15 Adopted	FY 14-15 Adjusted	FY 15-16 Adopted
Expenditures by Category				
Personnel	224,441	258,197	258,317	259,052
Benefits	61,433	89,915	83,965	84,918
Operating	213,004	285,508	228,098	309,390
Total	498,878	633,620	570,380	653,360
Authorized Positions	7	7	7	7

The Bulky/Metal Waste Collection section was new in FY 2014. For FY 2016, the budget provides for continued service with additional annual funding to resume the curbside collection of electronics that the state has banned from the landfill. This program would mirror the call in bulky program and would be operated two times per week.



SOLID WASTE MANAGEMENT FUND

NONDEPARTMENTAL

	FY 13-14 Actual	FY 14-15 Adopted	FY 14-15 Adjusted	FY 15-16 Adopted
Expenditures by Category				
Nondepartmental	749,987	763,366	718,366	733,136
Debt Service	199,819	199,120	199,120	196,688
Contingency	-	50,000	50,000	50,000
Transfers to Other Funds	-	-	5,000	-
Total	949,806	1,012,486	972,486	979,824

Included in the Nondepartmental budget for Solid Waste are indirect costs to the General Fund for a 50% share of the Public Services Compliance Officer's salary, benefits and operating expenses. This position is shared between Storm Water and Solid Waste for compliance issues related to each activity. Also included is a 50% share of the salary, benefits, and operating for the Sustainability Manager position in Public Services Administration that is charged with promoting and improving the City's recycling program through sustainable practices.

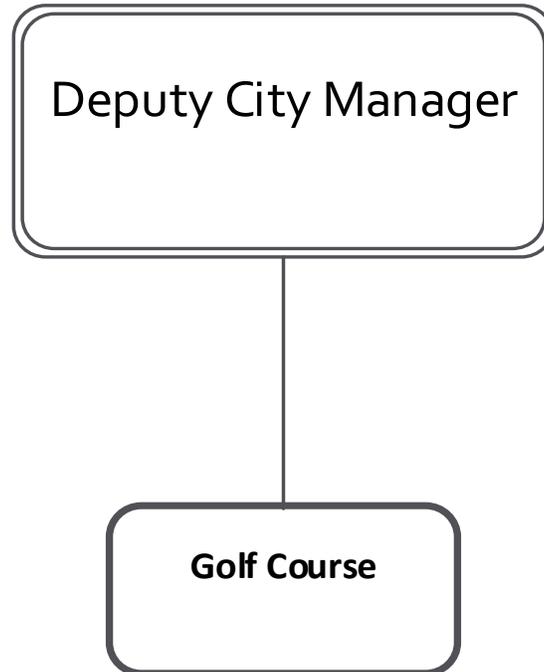
The debt service component of the Nondepartmental budget provides for the debt service for FY 2016 on the installment financing of roll-out carts for the recycling program.

Contingency funding provides for any unforeseen needs that may arise during the fiscal year. Any use of contingency funds must be approved by City Council.

GOLF COURSE FUND

Mission Statement

“To preserve Wilmington's golf facilities and its excellent public service and affordable prices in an effort to enhance golf opportunities for all citizens of Wilmington and its visitors.”



The City of Wilmington's **Golf Course Fund** (an enterprise fund) is responsible for operating the Municipal and Inland Greens Golf Courses, including maintaining the greens and course facilities, as well as managing the retail operations.

GOLF COURSE FUND

Foster a Prosperous, Thriving Economy

FY 14-15
Target

FY 14-15
Actual

Goal: To operate first class sports and entertainment facilities designed to attract significant athletic and cultural attractions to the City of Wilmington.

Objective: To maximize the use and revenue opportunities of City recreation facilities.

Measure: Actual revenue collected at the Municipal* and Inland Greens** golf courses.

Between
\$545,000
and
\$1,200,000

\$870,099

Measure: Number of rounds played at the Municipal Golf Course (18-hole rounds)*

35,000

30,140

Measure: Number of rounds played at the Inland Greens Golf Course**

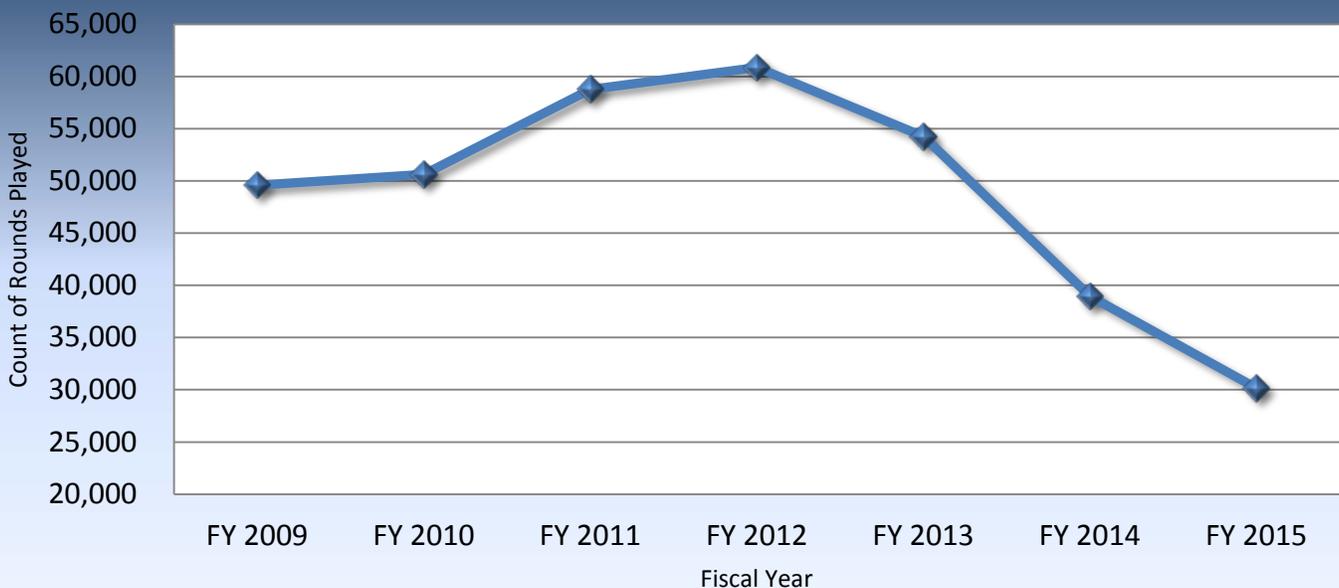
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*Course closed for 3 months of FY 14-15 for renovations

**Course opening delayed

Number of 18-hole Rounds Played Per Year



This is a select representation from the goals, objectives, and performance measures managed by the Golf Course Fund.

GOLF COURSE FUND

BUDGET SUMMARY

	FY 13-14 Actual	FY 14-15 Adopted	FY 14-15 Adjusted	FY 15-16 Adopted	% Change FY 14-15 to FY 15-16
Expenditures by Section					
Municipal Golf Course	1,010,206	1,111,131	1,163,016	1,250,441	
Inland Greens Golf Course	69,690	79,169	79,181	81,617	
Nondepartmental	428,527	135,500	135,500	114,144	
Total	1,508,423	1,325,800	1,377,697	1,446,202	9.1%
Expenditures by Category					
Personnel	473,182	494,477	502,477	503,955	
Benefits	130,147	148,557	148,638	154,675	
Operating	562,105	522,266	542,185	560,419	
Capital Outlay	15,136	25,000	38,416	13,800	
Nondepartmental	327,853	125,500	135,981	213,353	
Contingency	-	10,000	10,000	-	
Total	1,508,423	1,325,800	1,377,697	1,446,202	9.1%
Authorized Positions	11	11	11	11	

The FY 2016 budget for the Golf Course reflects a 9.1% increase over FY 2015. The increase is due primarily to budgeting for a full year of operations at the Municipal Course. Muni was closed for a 3 month period in FY 2015 during which the greens underwent renovations to restore the course to Donald Ross's original design.

Consumable materials for the maintenance of the new greens was increased by \$32,000 in FY 2015 and is included in the current year operating budget. It is expected that this increase will be needed as a permanent increase going forward.

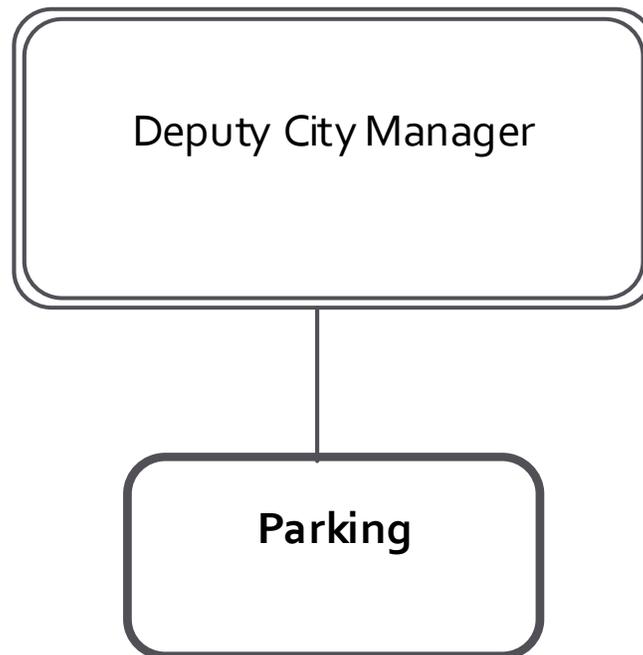
Due to aging equipment that cannot sufficiently maintain the new greens, this budget also includes \$13,800 in capital outlay to purchase equipment as well as an increase to lease additional equipment needed for maintenance. These new lease terms and budget needs will continue for the next 5 years. This increase was partially offset by a decrease in hard goods, repairs and maintenance, and worker's comp. Also included is funding for the City's employee compensation plan.

Funding for one staff person and the necessary operating expenditures to maintain the Inland Greens course until the drainage and other improvements are completed is included in the Golf Course Fund budget. A PT Turf Grass Worker position intended for Inland Greens, remains in the total count of authorized strength however, is not funded for FY 2016.

PARKING FACILITIES FUND

Mission Statement

“Provide readily available, cost effective and convenient on-street and off-street parking opportunities for downtown residents, employees and visitors while ensuring the most efficient use of land for downtown parking.”



The City of Wilmington’s **Parking Fund** (an enterprise fund) oversees over 3,000 spaces of metered, parking lot and deck parking in downtown Wilmington.

PARKING FACILITIES FUND

<i>Provide Sustainability and Adaptability</i>		FY 14-15 Target	FY 14-15 Actual
Goal: To generate adequate parking revenues to sustain safe, reliable operation, retire debt, and fund for future parking growth.			
Objective: To achieve a 75% collection rate on parking citations	Measure: Percentage of citation collection rate	75%	73%
Objective: Increase the number of hours of on-street customers paying by 2% each year.	Measure: Number of on-street hours purchased	958,764	1,007,924
<i>Support Efficient Transportation Systems</i>		FY 14-15 Target	FY 14-15 Actual
Goal: To provide parking options that meets the customers' needs in a professional, efficient, courteous and friendly manner, each and every day.			
Objective: To increase the use of Pay-by-Phone usage; user and transactions by 10% in 2 years.	Measure: Number of Pay-by-Phone transactions/users	61,468/ 23,298	66,609/ 26,029
Objective: Increase bank card usage by 5% in 2 years.	Measure: Percent of sales - parking decks	30%	37%

This is a select representation from the goals, objectives, and performance measures managed by the Parking Facilities Fund.

PARKING FACILITIES FUND

BUDGET SUMMARY

	FY 13-14 Actual	FY 14-15 Adopted	FY 14-15 Adjusted	FY 15-16 Adopted	% Change FY 14-15 to FY 15-16
Expenditures by Section					
Parking Facilities	-	-	-	341,855	
On-Street Parking	707,422	859,717	1,150,464	1,034,352	
Water Street Deck	165,302	165,034	165,032	170,384	
Second Street Deck	309,293	362,461	369,061	372,340	
Second Street Lot	208,223	215,115	241,721	220,760	
Market Street Deck	431,698	549,691	541,916	515,838	
Hannah Block Lot	15,003	14,264	14,088	16,318	
Nondepartmental	1,261,410	1,489,713	3,722,057	815,561	
Total	3,098,351	3,655,995	6,204,339	3,487,408	-4.6%
Expenditures by Category					
Personnel	91,480	98,644	88,644	114,812	
Benefits	31,279	35,986	36,001	43,170	
Operating	1,702,370	1,965,833	2,022,756	2,065,010	
Capital Outlay	6,050	60,000	329,061	106,000	
Nondepartmental	5,762	5,819	2,206,341	297,855	
Debt Service	865,760	839,013	870,836	815,561	
Contingency	-	-	-	45,000	
Transfer to Other Funds	395,650	650,700	650,700	-	
Total	3,098,351	3,655,995	6,204,339	3,487,408	-4.6%
Authorized Positions	2	2	2	2	

The Parking Facilities Fund FY 2016 expenditure budget reflects a 4.6% decrease from FY 2015 adopted. This reduction is due in part to the transfer to capital projects in FY 2015 whereas this transfer does not occur in FY 2016.

Operating expenditures provide for the continuation of services for all parking facilities. Funding for the City's employee compensation plan is also included in the Parking Fund. The FY 2016 capital budget provides for the purchase of 100 POM meters, replacement of 300 vaults and beta testing of new technology. The new meters are planned for installation in the Market Street, Second Street and Convention Center parking decks. Additionally, \$50,000 is funded for renovation of the Park Wilmington office in capital. Continued funding for a downtown marketing campaign is included at \$30,000. Additionally, the budget is reflective of an increase in two year service contracts in the amount of \$111,917. Of that increase, \$88,484 is specifically for the expansion of meters in the Northern CBD.

Included in the debt service is payment on the Water Street deck however, this expense is partially offset with a transfer in from the Debt Service Fund in revenues.

The budget also maintains a contingency budget of \$45,000 for unforeseen needs that may arise during the fiscal year. Any use of contingency funds must be approved by City Council.