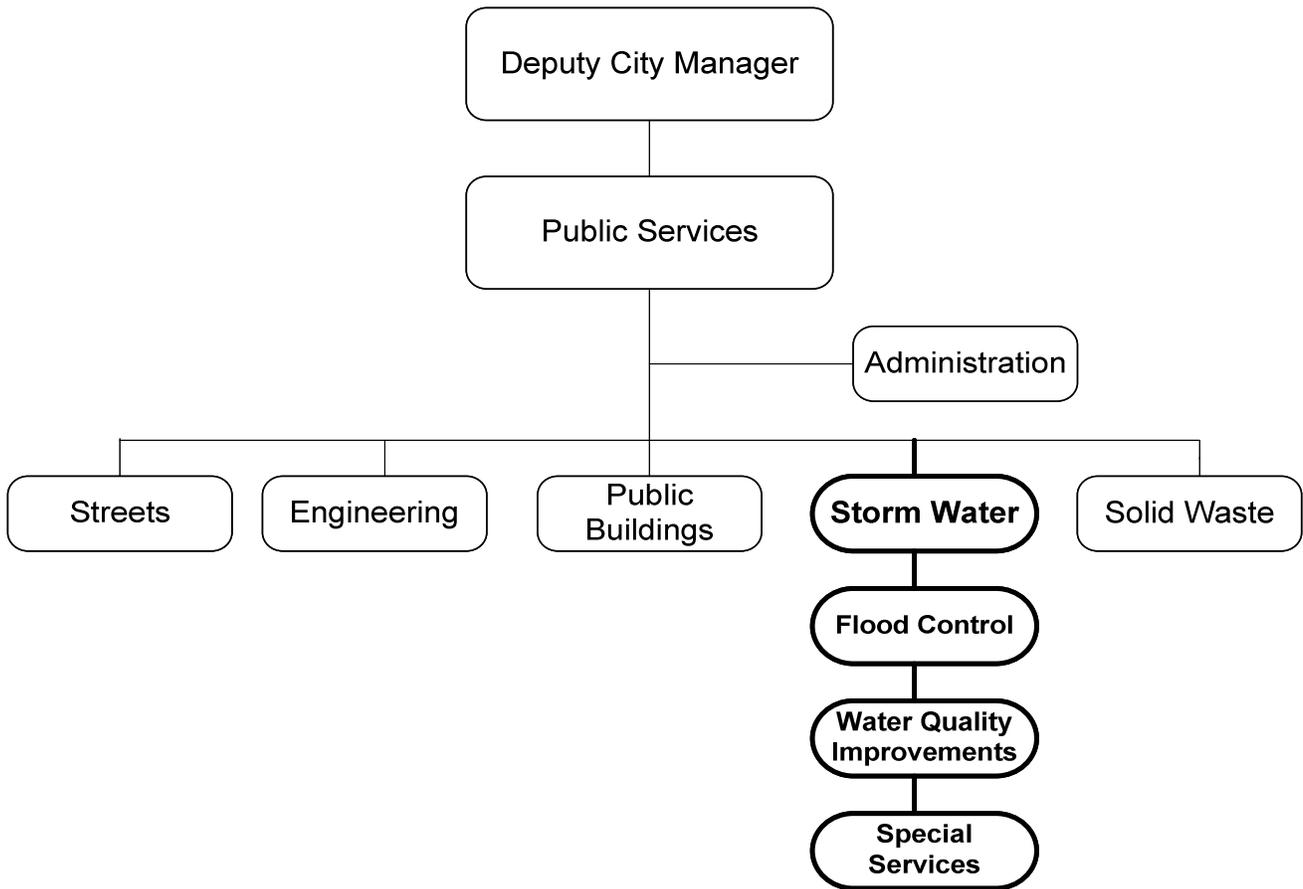


STORM WATER MANAGEMENT FUND

Mission Statement

“To maintain and improve the public drainage system for protection of our community and the environment.”



The City of Wilmington’s **Storm Water Management** (an enterprise fund) division maintains and improves the public drainage system for the protection of our community and the environment.

STORM WATER MANAGEMENT FUND

<i>Sustainability and Adaptability</i>		FY 11-12 Target	FY 11-12 Actual
Goal: To ensure City's established storm water program performs to the maximum extent practicable safeguarding overall health of the City's people and natural resources.			
Objective: Ensure the citizens receive the best quality service that enhances their quality of life.	Measure: Citizens who are overall satisfied with the management of storm water run-off by the City.	>=34%	40%
Objective: To maintain storm water system and mitigate flooding and to protect water quality and the health of the storm water system infrastructure through removing pollutants prior to discharge into receiving waters.	Measure: Ratio of annually completed in-house drainage projects to known listed locations.	0.10	0.13
	Measure: Average man-hours per pipe repair.	31.12	25.12
	Measure: Percent of storm water system mapped in GIS annually	75%	64.6%
	Measure: Annual tons of street sweepings diverted from storm water system per lane mile swept.	0.26	0.25
	Measure: Linear foot per manual ditching man-hours.	54.9	47.4

This is a select representation from the goals, objectives, and performance measures managed by the Storm Water Management Fund

STORM WATER MANAGEMENT FUND

BUDGET SUMMARY

	FY 10-11 Actual	FY 11-12 Adopted	FY 11-12 Adjusted	FY 12-13 Adopted	% Change FY 11-12 to FY 12-13
Expenditures by Section					
Storm Water Maintenance	3,290,233	3,708,699	3,747,059	3,849,845	
Storm Water Services	769,688	806,583	924,295	945,059	
Nondepartmental	1,743,272	3,147,788	3,147,788	3,646,475	
Total	5,803,193	7,663,070	7,819,142	8,441,379	10.2%
Expenditures by Category					
Personnel	2,098,531	2,197,105	2,226,846	2,308,226	
Benefits	576,094	732,239	708,373	830,891	
Operating	1,341,632	1,561,438	1,708,733	1,653,287	
Capital Outlay	11,531	24,500	27,402	2,500	
Nondepartmental	1,775,405	3,147,788	3,147,788	3,646,475	
Total	5,803,193	7,663,070	7,819,142	8,441,379	10.2%
Authorized Positions					
Storm Water Maintenance	51	51	51	51	
Storm Water Services	8	8	8	9	
Total	59	59	59	60	1

The FY 2013 Storm Water Fund budget reflects a 10.2% increase over FY 2012 adopted or approximately \$778,000 which is representative of a combination of increases and decreases within the budget. Primarily, the fund recognizes an increase of approximately \$300,000 in debt service for the issuance of revenue bonds within this fiscal year to fund planned capital improvements as well as \$500,000 in reserves for future debt. The transfer of Storm Water Pay-Go funding to the capital program is slightly higher than FY 2012 and will fund the annual storm drain maintenance project for FY 13 as well as funding for coordinated projects with the Cape Fear Public Utility Authority by agreement.

The Storm Water Fund budget for FY 2013 also includes one new position and associated operating expenses in addition to a reclassification of an existing position to implement a watershed plan. The City of Wilmington and the NC Coastal Federation completed a watershed plan that addresses pollution from storm water runoff in the Hewletts and Bradley Creek watersheds. This is a long-term voluntary plan intended to restore the designated use of shellfish harvesting and mitigate any regulatory repercussions.

STORM WATER MANAGEMENT FUND

The **Storm Water Maintenance** section is responsible for maintaining the public drainage system. Maintenance activities consist of open drainage including ditches, ponds, and closed drainage systems.

STORM WATER MAINTENANCE

	FY 10-11 Actual	FY 11-12 Adopted	FY 11-12 Adjusted	FY 12-13 Adopted
Expenditures by Category				
Personnel	1,649,693	1,748,065	1,766,881	1,803,790
Benefits	463,091	600,376	575,678	672,003
Operating	1,133,785	1,335,758	1,377,098	1,374,052
Capital Outlay	11,531	24,500	27,402	-
Nondepartmental	32,133	-	-	-
Total	3,290,233	3,708,699	3,747,059	3,849,845
Authorized Positions	51	51	51	51

Funding is provided for the continuation of Storm Water Maintenance services and street sweeping efforts for FY 2013. Primary drivers of the increase over FY 2012 adopted levels include fuel and maintenance, insurance, and replacement of vehicles necessary to perform the required service.

STORM WATER MANAGEMENT FUND

The five core components of **Storm Water Services** include: management and planning, capital improvements, regulatory and enforcement activities, water quality, and operations and maintenance.

STORM WATER SERVICES

	FY 10-11 Actual	FY 11-12 Adopted	FY 11-12 Adjusted	FY 12-13 Adopted
Expenditures by Category				
Personnel	448,838	449,040	459,965	504,436
Benefits	113,003	131,863	132,695	158,888
Operating	207,847	225,680	331,635	279,235
Capital Outlay	-	-	-	2,500
Total	769,688	806,583	924,295	945,059
Authorized Positions	8	8	8	9

The Storm Water Services FY 12-13 budget includes the funding for one new position and associated operating expenses as well as the reclassification of one existing position. These additions will provide for the implementation of a mutually developed plan between the City of Wilmington and the North Carolina Coastal Federation to rehabilitate both Hewlett and Bradley Creeks and restore designated shellfish harvesting. This budget also reflects the continuation of all current services provided.

STORM WATER MANAGEMENT FUND

NONDEPARTMENTAL

	FY 10-11 Actual	FY 11-12 Adopted	FY 11-12 Adjusted	FY 12-13 Adopted
Expenditures by Category				
Nondepartmental	559,243	687,947	687,947	653,439
Debt Service	1,184,029	1,521,341	1,521,341	1,918,036
Contingency	-	75,000	75,000	75,000
Transfers to Other Funds	-	863,500	863,500	1,000,000
Total	1,743,272	3,147,788	3,147,788	3,646,475

The Storm Water Nondepartmental budget reflects those items not directly associated with one particular section of the Storm Water division.

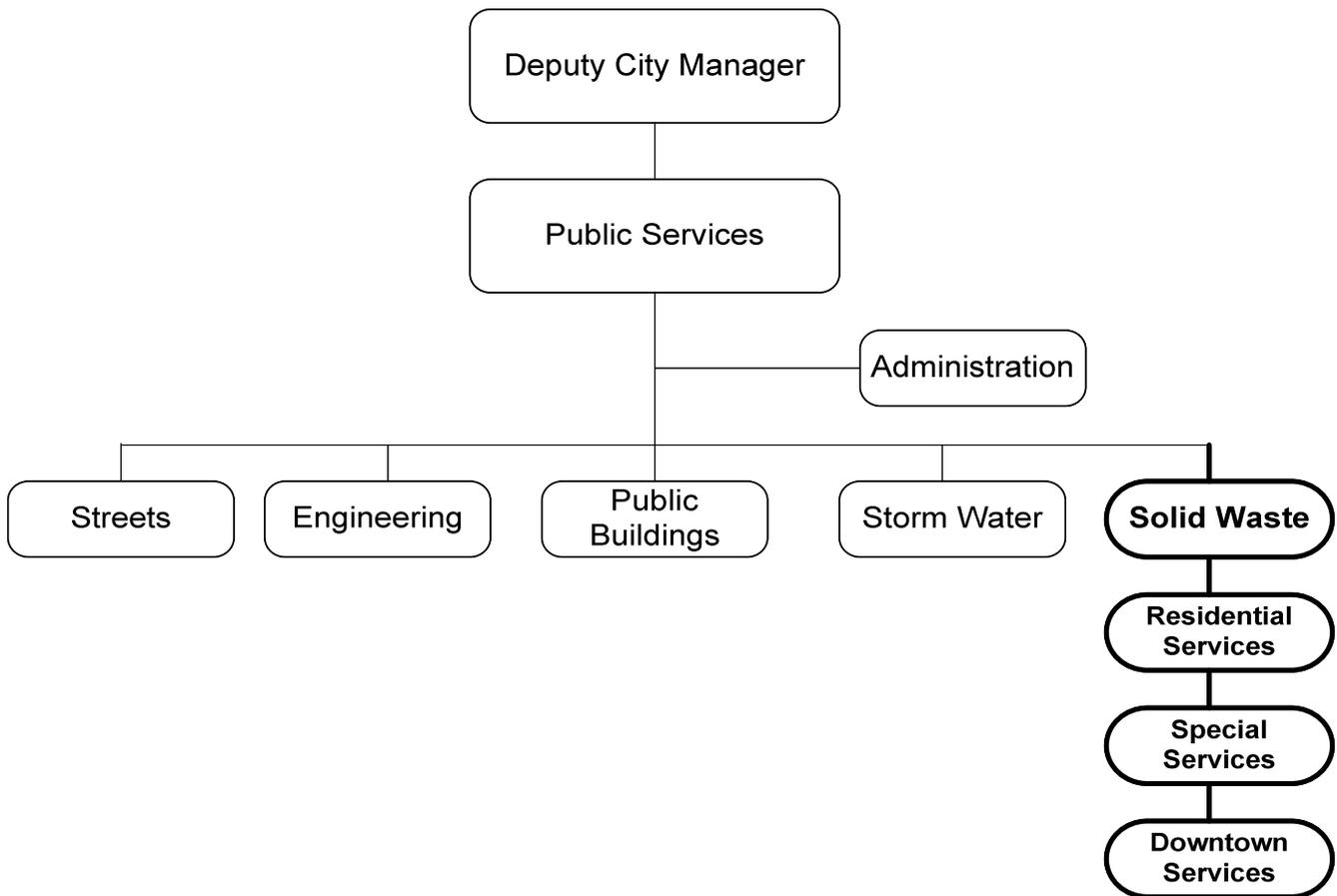
Debt Service reflects the increase needed for an interest only payment in FY 2013 for \$8 million in revenue bonds anticipated to be issued within the fiscal year as well as the maintenance of a reserve for future debt.

The Transfers to Other Funds reflects the Storm Water Pay-go funding required for the drainage capital improvement program for FY 2013 as well as funding for coordinated projects with the Cape Fear Public Utility Authority.

SOLID WASTE MANAGEMENT FUND

Mission Statement

“To provide the citizens of Wilmington expert services through a comprehensive solid waste and recycling program.”



The City of Wilmington’s **Solid Waste Management** (an enterprise fund) division oversees the collection and disposal of the City’s refuse and yard waste as well as administers the recycling program.

SOLID WASTE MANAGEMENT FUND

<i>Welcoming Neighborhoods & Public Spaces</i>		FY 11-12 Target	FY 11-12 Actual
Goal: Ensure that a cost-effective and self-sustaining Solid Waste Management system is adopted to protect both the environment and populace, thus promoting a healthy community.			
Objective: Develop a cost-effective solid waste management system responsive to public services and keep the City in compliance with State and County mandates.	Measure: Annual cost per refuse tons disposed.	\$145.34	\$143.10
	Measure: Annual cost per yard waste tons disposed.	\$138.59	\$88.91
	Measure: Annual cost per recycle tons collected.	\$172.58	\$160.12
	Measure: Average number of calls per call center FTE.	14,248	13,449
	Measure: Citizens who are overall satisfied with the quality of refuse, recycling, and yard waste collection.	>=76%	75%

This is a select representation from the goals, objectives, and performance measures managed by the Solid Waste Management Fund

SOLID WASTE MANAGEMENT FUND

BUDGET SUMMARY

	FY 10-11 Actual	FY 11-12 Adopted	FY 11-12 Adjusted	FY 12-13 Adopted	% Change FY 11-12 to FY 12-13
Expenditures by Section					
Administration	338,315	349,005	475,865	351,796	
Customer Refuse Collection	3,365,434	3,679,555	3,702,446	3,798,150	
Recycling	839,164	991,162	2,171,801	809,311	
Yard Waste	1,576,851	1,892,580	1,876,847	1,906,104	
Downtown Collection	745,993	900,031	907,414	920,305	
Nondepartmental	608,711	745,725	820,225	1,022,935	
Total	7,474,468	8,558,058	9,954,598	8,808,601	2.9%
Expenditures by Category					
Personnel	2,555,706	2,879,419	2,925,356	2,807,496	
Benefits	709,246	1,010,309	999,857	917,491	
Operating	3,534,556	3,922,605	5,209,160	4,060,679	
Capital Outlay	6,544	-	-	-	
Nondepartmental	668,416	745,725	820,225	1,022,935	
Total	7,474,468	8,558,058	9,954,598	8,808,601	2.9%
Authorized Positions					
Administration	4	4	4	4	
Customer Refuse Collection	33	33	34	34	
Recycling	11	11	11	6	
Yard Waste	28	28	27	27	
Downtown Collection	12	12	12	12	
Total	88	88	88	83	(5)

The Solid Waste Management Fund FY 2013 budget reflects a 2.9% increase over the FY 2012 adopted level. Funding is included to provide current core services with reduced staffing.

In FY 2012, Wilmington City Council approved the implementation of a roll-out cart recycling program and the financing of the roll-out carts which is reflected in the FY 2012 Adjusted Budget. The new carts are anticipated to be received in September 2012 and program start-up in December 2012. Efficiencies as a result of the implementation of the new roll-out cart recycling program will allow for the elimination of five (5) vacant Solid Waste Worker positions in the FY 2013 Solid Waste budget. The FY 13 budget also includes funding to advertise and promote the new recycling program as well as an increase in disposal fees. The debt service associated with the cart financing approved in FY 12 is also included in the FY 2013 budget.

The FY 2013 Nondepartmental budget for Solid Waste includes approximately \$41,000 in transfer to the General Fund to support a new Sustainability Project Manager position that would have an emphasis in the promotion and improvement of the City's recycling program through sustainable practices.

SOLID WASTE MANAGEMENT FUND

The primary responsibility of the Solid Waste **Administration** is to provide leadership and direction for all operational sections. Other responsibilities include: telephone customer support, bulky pick up appointments, new customer support, and scheduling the cleaning, delivery, pick up, and repair of customer trash carts.

ADMINISTRATION

	FY 10-11 Actual	FY 11-12 Adopted	FY 11-12 Adjusted	FY 12-13 Adopted
Expenditures by Category				
Personnel	191,997	194,771	252,939	183,080
Benefits	45,739	54,335	54,746	60,622
Operating	100,579	99,899	168,180	108,094
Total	338,315	349,005	475,865	351,796
Authorized Positions	4	4	4	4

The Solid Waste Administration budget for FY 2013 reflects the continuation of current services.

SOLID WASTE MANAGEMENT FUND

The **Customer Refuse Collection** section of Solid Waste Management provides residential trash collection within the City.

CUSTOMER REFUSE COLLECTION

	FY 10-11 Actual	FY 11-12 Adopted	FY 11-12 Adjusted	FY 12-13 Adopted
Expenditures by Category				
Personnel	875,444	1,016,441	1,064,706	1,088,724
Benefits	245,863	381,392	385,236	379,929
Operating	2,184,422	2,281,722	2,252,504	2,329,497
Nondepartmental	59,705	-	-	-
Total	3,365,434	3,679,555	3,702,446	3,798,150
Authorized Positions	33	33	34	34

The Customer Refuse section of the FY 2012-13 Solid Waste budget maintains the continuation of current refuse collection services.

SOLID WASTE MANAGEMENT FUND

The **Recycling** section maintains contractual agreements that provide for the weekly curbside collection of recyclable materials from the City residents.

RECYCLING

	FY 10-11 Actual	FY 11-12 Adopted	FY 11-12 Adjusted	FY 12-13 Adopted
Expenditures by Category				
Personnel	338,756	353,558	351,983	242,036
Benefits	96,380	121,180	122,321	63,302
Operating	404,028	516,424	1,697,497	503,973
Total	839,164	991,162	2,171,801	809,311
Authorized Positions	11	11	11	6

The City will move forward with a new roll-out cart recycling program in FY 2013. The ban on plastic items going into the landfills has created a need for larger recycling containers. Efficiencies realized from the implementation of this new program will reduce the required staffing need by five (5) Solid Waste Worker positions. The Solid Waste FY 2013 recycling budget also includes funding to promote and advertise the program as well as an increase for disposal fees.

SOLID WASTE MANAGEMENT FUND

The Solid Waste Management Fund **Yard Waste** section provides for the weekly curbside collection of vegetative yard waste. Once collected, all yard waste is processed through a commercial facility and reused. The section also oversees the City's call-in bulky pick-up service.

YARD WASTE

	FY 10-11 Actual	FY 11-12 Adopted	FY 11-12 Adjusted	FY 12-13 Adopted
Expenditures by Category				
Personnel	741,826	882,981	836,500	853,601
Benefits	211,030	305,866	288,774	272,417
Operating	623,995	703,733	751,573	780,086
Total	1,576,851	1,892,580	1,876,847	1,906,104
Authorized Positions	28	28	27	27

The Yard Waste section budget for FY 2012-13 reflects funding for the continuation of current year waste services as well as the City's call-in bulky pick-up program.

SOLID WASTE MANAGEMENT FUND

Commercial establishments in the Central Business District can elect trash collection ranging from two times a week, to twice a day, seven times per week. The responsibility for this service is housed in the **Downtown Collection** section. This section also includes refuse collection of over 250 brick trash receptacles in the Central Business District and City parks, carrion service to veterinarian offices, commercial seafood establishments and City streets, as well as support for clean up activities following the City's variety of festivals.

DOWNTOWN COLLECTION

	FY 10-11 Actual	FY 11-12 Adopted	FY 11-12 Adjusted	FY 12-13 Adopted
Expenditures by Category				
Personnel	407,683	431,668	419,228	440,055
Benefits	110,234	147,536	148,780	141,221
Operating	221,532	320,827	339,406	339,029
Capital Outlay	6,544	-	-	-
Total	745,993	900,031	907,414	920,305
Authorized Positions	12	12	12	12

The Downtown Collection section of the Solid Waste Management Fund maintains the continuation of downtown refuse collection, City-wide carrion services, and downtown event clean-up in FY 2013.

SOLID WASTE MANAGEMENT FUND

NONDEPARTMENTAL

	FY 10-11 Actual	FY 11-12 Adopted	FY 11-12 Adjusted	FY 12-13 Adopted
Expenditures by Category				
Nondepartmental	608,711	618,770	682,270	762,805
Debt Service	-	101,955	112,955	235,130
Contingency	-	25,000	25,000	25,000
Total	608,711	745,725	820,225	1,022,935

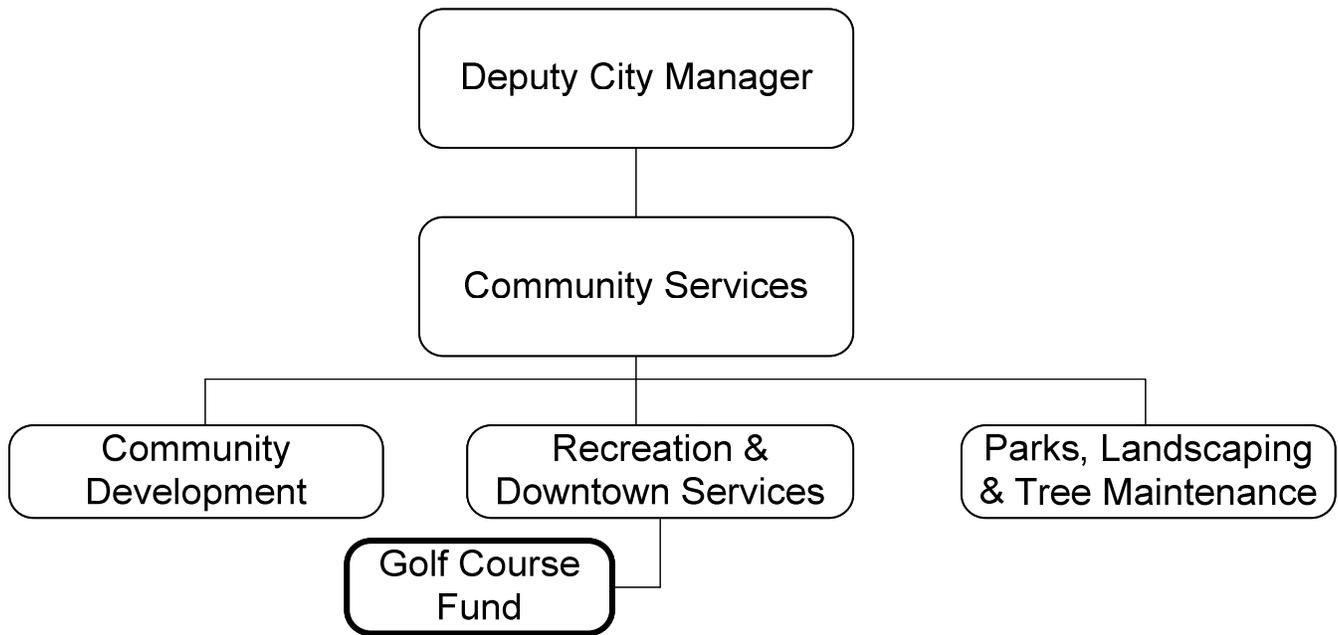
The Solid Waste Nondepartmental Sundry budget reflects those items not directly associated with one particular section of the Solid Waste division. Included in the budget are indirect costs to the General Fund, which includes a 50% share of the Public Services Compliance Officer's salary, benefits and associated operating expenses. This position is shared between Storm Water and Solid Waste for compliance issues related to each activity. Also included is a 50% share of the salary and benefits of the new Sustainability Manager position in Public Services Administration that will be charged with promoting and improving the City's recycling program through sustainable practices.

The debt service component of the Nondepartmental budget provides for the debt service for FY 2013 on the installment financing of the roll-out carts for the new recycling program. Contingency funding provides for any unforeseen needs that may arise during the fiscal year. Any use of contingency funds must be approved by City Council.

GOLF COURSE FUND

Mission Statement

“To preserve Wilmington's golf facilities and its excellent public service and affordable prices in an effort to enhance golf opportunities for all citizens of Wilmington and its visitors.”



The City of Wilmington’s **Golf Course Fund** (an enterprise fund) is responsible for operating the Municipal and Inland Greens Golf Courses, including maintaining the greens and course facilities, as well as managing the retail operations.

GOLF COURSE FUND

Diverse and Thriving Economy FY 11-12 Target FY 11-12 Actual

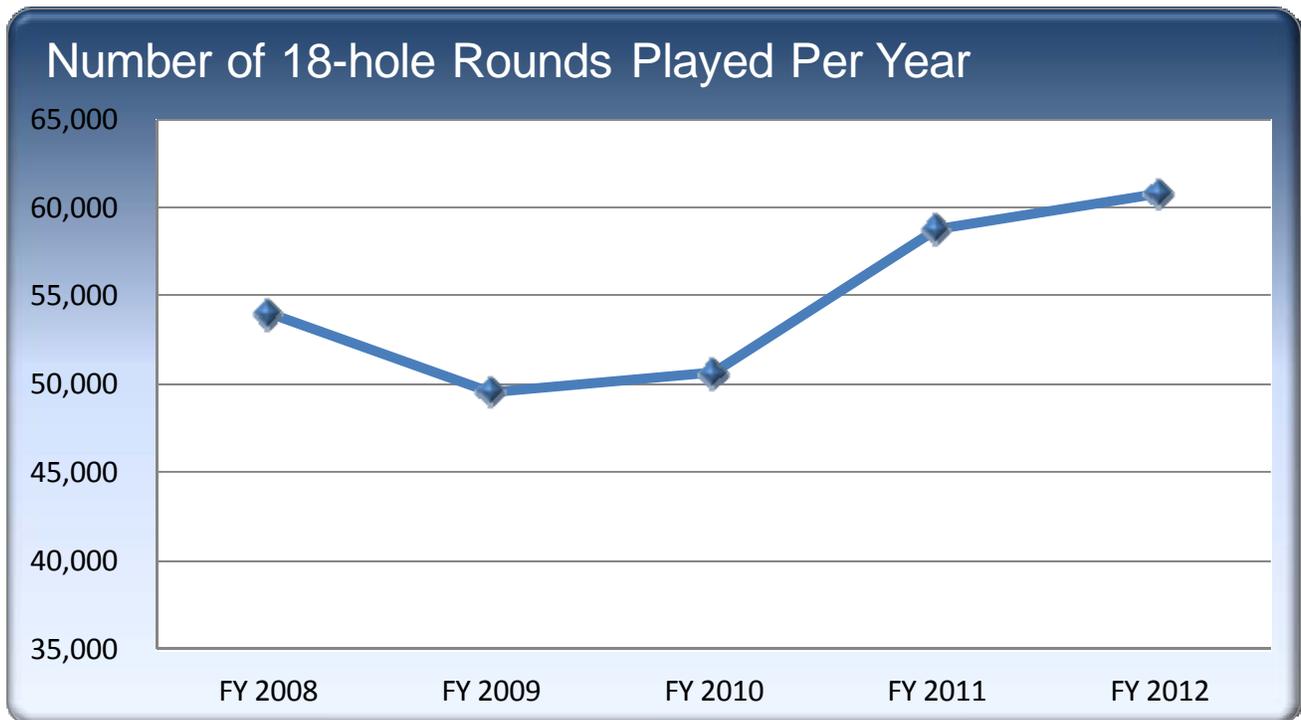
Goal: To operate first class sports and entertainment facilities designed to attract significant athletic and cultural attractions to the City of Wilmington.

Objective: To maximize the use and revenue opportunities of City recreation facilities. **Measure:** Actual revenue collected at the Municipal and Inland Greens golf courses. \$1,425,141 \$1,201,570

Measure: Number of rounds played at the Municipal Golf Course (18-hole rounds) 58,500 60,856

Measure: Number of rounds played at the Inland Greens Golf Course 14,500 -0-*

*Course opening delayed



This is a select representation from the goals, objectives, and performance measures managed by the Golf Course Fund.

GOLF COURSE FUND

BUDGET SUMMARY

	FY 10-11 Actual	FY 11-12 Adopted	FY 11-12 Adjusted	FY 12-13 Adopted	% Change FY 11-12 to FY 12-13
Expenditures by Section					
Municipal Golf Course	939,375	1,102,691	1,109,821	1,081,340	
Inland Greens Golf Course	580	201,159	194,029	77,486	
Nondepartmental	103,520	121,291	121,291	119,766	
Total	1,043,475	1,425,141	1,425,141	1,278,592	-10.3%
Expenditures by Category					
Personnel	394,432	521,152	514,152	484,531	
Benefits	97,617	152,536	153,471	138,669	
Operating	387,586	532,162	544,384	488,626	
Capital Outlay	51,684	98,000	43,143	47,000	
Nondepartmental	112,156	111,291	159,991	109,766	
Contingency	-	10,000	10,000	10,000	
Total	1,043,475	1,425,141	1,425,141	1,278,592	-10.3%
Authorized Positions	9	11	11	11	-

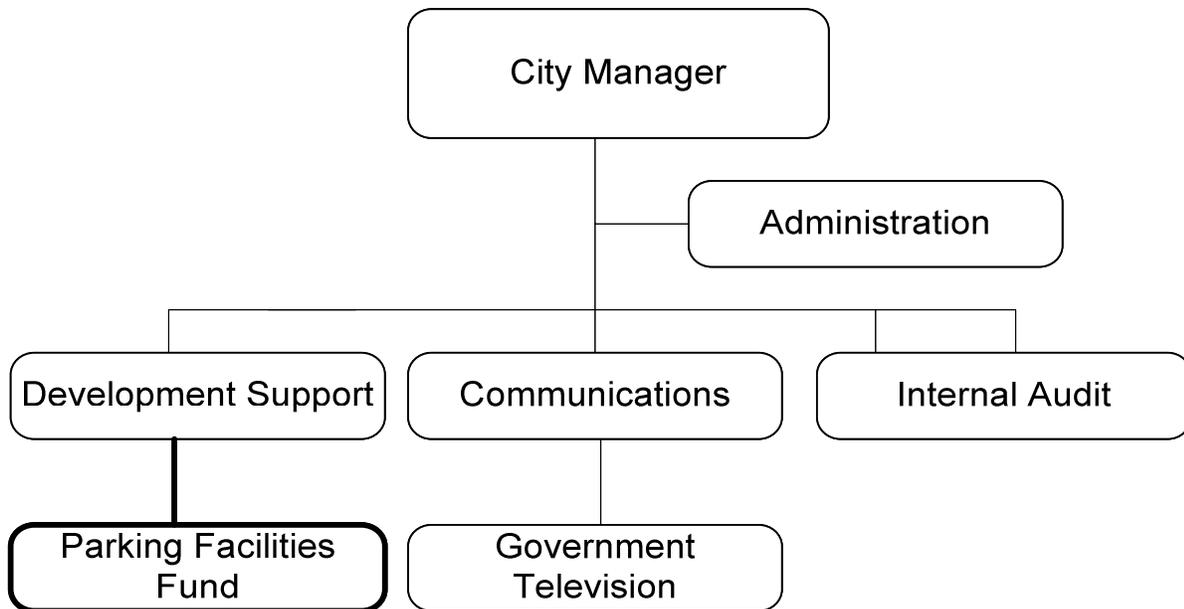
The FY 2013 Golf Course Fund budget reflects a 10.3% decrease over FY 2012 adopted which included staffing and operating costs associated with the start-up of the Inland Greens Golf Course. Those expenditures for FY 2013 have dropped significantly and include funding for only one staff person and the necessary operating expenditures to maintain the course until the drainage and other improvements are completed. The Turf Grass Worker position funded in 2012 remains in the total count of authorized strength, however, is not funded for FY 2013.

The Municipal course budget includes capital outlay expenditures to replace an aerator, sod for greens repair, and bunker sand replenishment for a total of \$47,000. The budget also includes \$7,000, the estimated cost to upgrade the course's wideband central irrigation control system, to meet the FCC's narrowband compliance deadline of January 1, 2013.

PARKING FACILITIES FUND

Mission Statement

“Provide readily available, cost effective and convenient on-street and off-street parking opportunities for downtown residents, employees and visitors while ensuring the most efficient use of land for downtown parking.”



The City of Wilmington’s **Parking Fund** (an enterprise fund) oversees almost 2,500 spaces of metered, parking lot and deck parking in downtown Wilmington.

PARKING FACILITIES FUND

<i>Sustainability and Adaptability</i>		FY 11-12 Target	FY 11-12 Actual
Goal: Increase the number of paying customers.			
Objective: Decrease the number of lost tickets by 10% to obtain a parking deck collection rate of 95% in 5 years.	Measure: Percentage of lost tickets.	15%	15%
Objective: Increase the number of hours of on-street customers paying by 2% each year.	Measure: Number of on-street hours purchased.	889,990	875,147
<i>Safe Community</i>		FY 11-12 Target	FY 11-12 Actual
Goal: To provide a safe parking environment for parking customers.			
Objective: To decrease the number of unlawful incidents occurring in off-street facilities.	Measure: Number of incidents.	<37	38
Objective: Annual inspection with Safety Officer and Facilities Manager.	Measure: Report completed.	Yes	Lighting Assessment
<i>Efficient Transportation Systems</i>		FY 11-12 Target	FY 11-12 Actual
Goal: To provide parking options that meets the customers' needs in a professional, efficient, courteous and friendly manner, each and every day.			
Objective: To increase the use of Pay-by-Phone usage; user and transactions by 10% in 2 years.	Measure: Number of Pay-by-Phone transactions/users.	32,762/ 10,063	39,746/ 12,398
Objective: Increase bank card usage by 5% in 2 years.	Measure: Percent of sales - parking decks	20%	18%

This is a select representation from the goals, objectives, and performance measures managed by the Parking Facilities Fund.

PARKING FACILITIES FUND

BUDGET SUMMARY

	FY 10-11 Actual	FY 11-12 Adopted	FY 11-12 Adjusted	FY 12-13 Adopted	% Change FY 11-12 to FY 12-13
Expenditures by Section					
On-Street Parking	707,797	829,749	841,173	959,047	
Second Street Deck	247,916	331,954	410,727	321,392	
Second Street Lot	201,174	213,826	208,963	210,660	
Market Street Deck	264,161	399,509	441,555	410,663	
Hannah Block Lot	16,958	20,183	19,183	19,510	
Nondepartmental	739,588	1,125,871	7,951,559	931,327	
Total	2,177,594	2,921,092	9,873,160	2,852,599	-2.3%
Expenditures by Category					
Personnel	85,647	85,824	88,824	87,766	
Benefits	24,489	28,736	28,941	30,066	
Operating	1,288,895	1,624,261	1,647,436	1,751,356	
Capital Outlay	34,082	51,500	151,500	54,000	
Nondepartmental	4,893	4,900	4,900	5,063	
Debt Service	739,588	719,421	7,545,109	708,546	
Contingency	-	20,000	20,000	23,892	
Transfer to Other Funds	-	386,450	386,450	191,910	
Total	2,177,594	2,921,092	9,873,160	2,852,599	-2.3%
Authorized Positions	2	2	2	2	

The Parking Facilities Fund FY 2012-13 expenditure budget reflects a 2.3% decrease over FY 2012 adopted. The major contributing factor for the decrease is the transfer to the Parking Facilities Capital Project Fund as well as the reduction in debt service. These combined represent approximately \$206,000 in reductions against very modest increases in other categories.

Operating expenditures for FY 2013 provide for the continuation of services for all parking facilities and include the cost to implement e-Business Citation Payments, which will provide for an on-line citation payment option for customers. The provision of this service also anticipates increased fine revenue. The budget also includes contractual agreement increases for parking management, power washing and containment for both decks, bank charges for the new pay-in-lane service, and a facility assessment of the Market Street Deck.

The contingency budget is for unforeseen needs that may arise during the fiscal year. Any use of contingency funds must be approved by City Council.



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