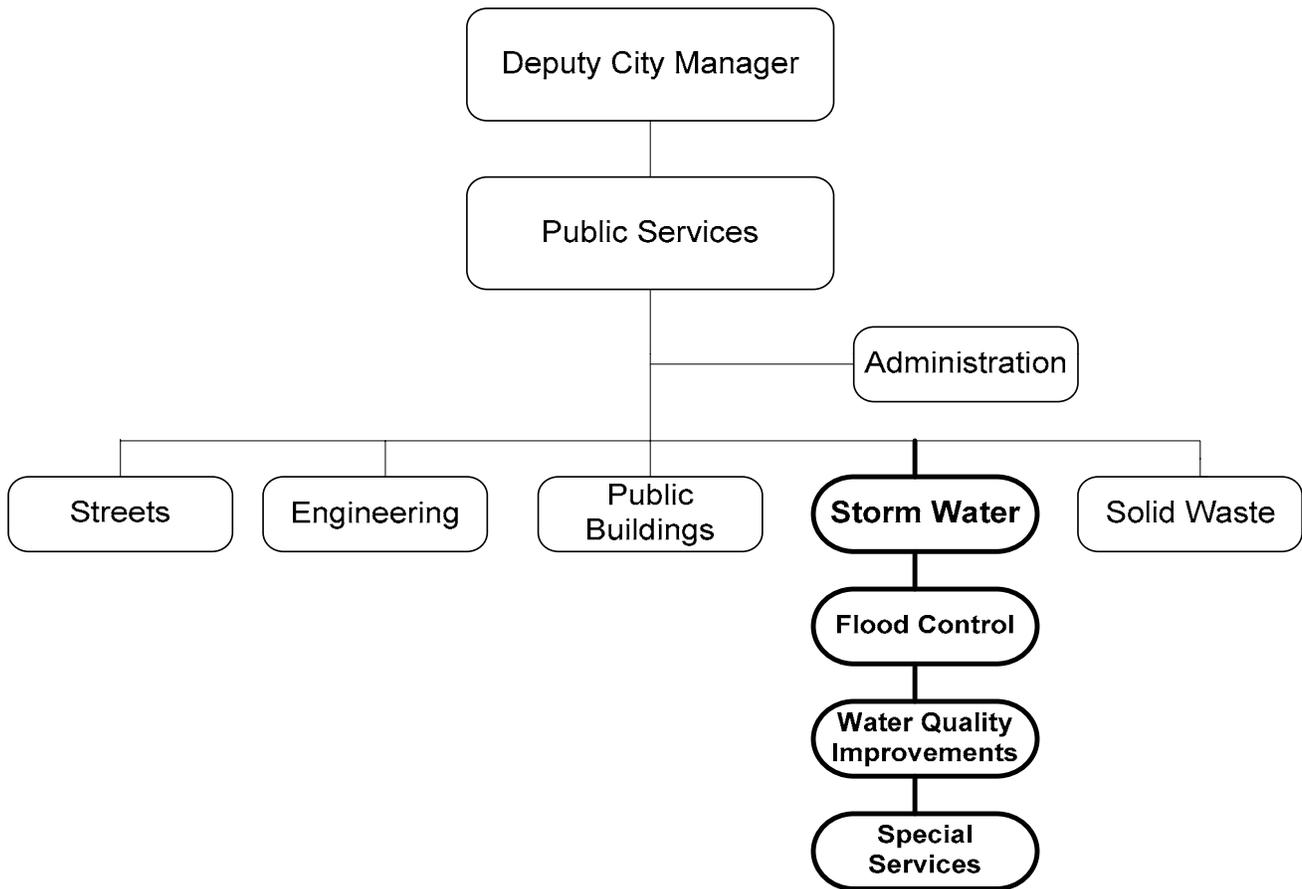


STORM WATER MANAGEMENT FUND

Mission Statement

“To maintain and improve the public drainage system for protection of our community and the environment.”



The City of Wilmington’s **Storm Water Management** (an enterprise fund) division maintains and improves the public drainage system for the protection of our community and the environment.

STORM WATER MANAGEMENT FUND

City Focus Area:		THRIVING NEIGHBORHOODS			
		FY 07-08 Actual	FY 08-09 Actual	FY 09-10 Estimate	Target
City Focus Area:	Clean, safe, attractive, diverse, and convenient neighborhoods make for a flourishing community.				
Departmental Goal:	To expand the City's capability to minimize flooding and to improve water quality through the maintenance and improvement of the public drainage system.				
Measure:	Number of outreach presentations per year	28	26	29	30
Measure:	Number of lane miles of streets swept annually	9,300	9,030	10,500	11,000
Measure:	Cost per mile to maintain open channels	\$3,887	\$3,770	\$3,770	\$3,860
Measure:	% compliance with NPDES permit plan	100%	100%	100%	100%

Storm Water Management Fund

BUDGET SUMMARY

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted	% Change FY 08-09 to FY 09-10
Expenditures by Section					
Storm Water Maintenance	2,443,765	3,517,753	3,544,383	3,518,360	
Street Sweeping	527,110	-	-	-	
Storm Water Services	683,962	769,614	891,472	739,889	
Nondepartmental	5,421,724	2,192,273	2,192,273	2,236,361	
Total	9,076,561	6,479,640	6,628,128	6,494,610	0.2%
Expenditures by Category					
Personnel	1,801,595	2,098,826	2,100,826	2,230,673	
Benefits	586,434	674,305	674,305	692,791	
Operating	1,218,622	1,419,236	1,561,682	1,334,785	
Capital Outlay	48,186	95,000	99,042	-	
Nondepartmental	5,421,724	2,192,273	2,192,273	2,236,361	
Total	9,076,561	6,479,640	6,628,128	6,494,610	0.2%
Authorized Positions					
Storm Water Maintenance	42	51	51	51	
Street Sweeping	9	-	-	-	
Storm Water Services	8	8	8	8	
Total	59	59	59	59	

The FY 2009-10 budget for Storm Water Management includes funding to provide current core services. Reductions throughout all sections reflect a "belt-tightening" effort for the fiscal year. These include the elimination of contract surveying services, reductions in various operating lines, and the elimination of back-up equipment and a vehicle.

The one-time reduction in the City's contribution to deferred compensation and increased employee participation in health care are also reflected in the Storm Water budget.

Storm Water Management Fund

The **Storm Water Maintenance** section is responsible for maintaining the public drainage system. Maintenance activities consist of open drainage including ditches, ponds, and closed drainage systems.

STORM WATER MAINTENANCE

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted
Expenditures by Category				
Personnel	1,189,431	1,670,560	1,670,560	1,781,591
Benefits	398,223	557,438	557,438	594,313
Operating	807,925	1,194,755	1,217,343	1,142,456
Capital Outlay	48,186	95,000	99,042	-
Total	2,443,765	3,517,753	3,544,383	3,518,360
Authorized Positions	42	51	51	51

Funding is provided for the continuation of Storm Water maintenance services and street sweeping efforts.

Storm Water Management Fund

The **Street Sweeping** section minimizes the amount of trash, debris, sediment and other pollutants entering open or closed drainage routes.

STREET SWEEPING

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted
Expenditures by Category				
Personnel	221,415	-	-	-
Benefits	78,639	-	-	-
Operating	227,056	-	-	-
Total	527,110	-	-	-
Authorized Positions	9	-	-	-

Street sweeping services are included in Storm Water Maintenance.

Storm Water Management Fund

The five core components of **Storm Water Services** include: management and planning, capital improvements, regulatory and enforcement activities, water quality, and operations and maintenance.

STORM WATER SERVICES

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted
Expenditures by Category				
Personnel	390,749	428,266	430,266	449,082
Benefits	109,572	116,867	116,867	98,478
Operating	183,641	224,481	344,339	192,329
Total	683,962	769,614	891,472	739,889
Authorized Positions	8	8	8	8

The Storm Water Services section FY 2009-10 budget reflects the continuation of current services. A credit for the increase in employee participation in the cost of health care premiums is included in the benefits category for the entire division.

Storm Water Management Fund

NONDEPARTMENTAL

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted
Expenditures by Category				
Nondepartmental	782,225	788,263	788,113	628,325
Debt Service	3,961,099	1,184,010	1,184,160	1,347,036
Contingency	-	20,000	20,000	61,000
Transfers to Other Funds	678,400	200,000	200,000	200,000
Total	5,421,724	2,192,273	2,192,273	2,236,361

The Storm Water Nondepartmental Sundry budget reflects those items not directly associated with one particular section of the Storm Water division. A decrease in the indirect costs to the General Fund associated with revenue collection for storm water customers is realized as those collection efforts are now performed by the Cape Fear Public Utility Authority.

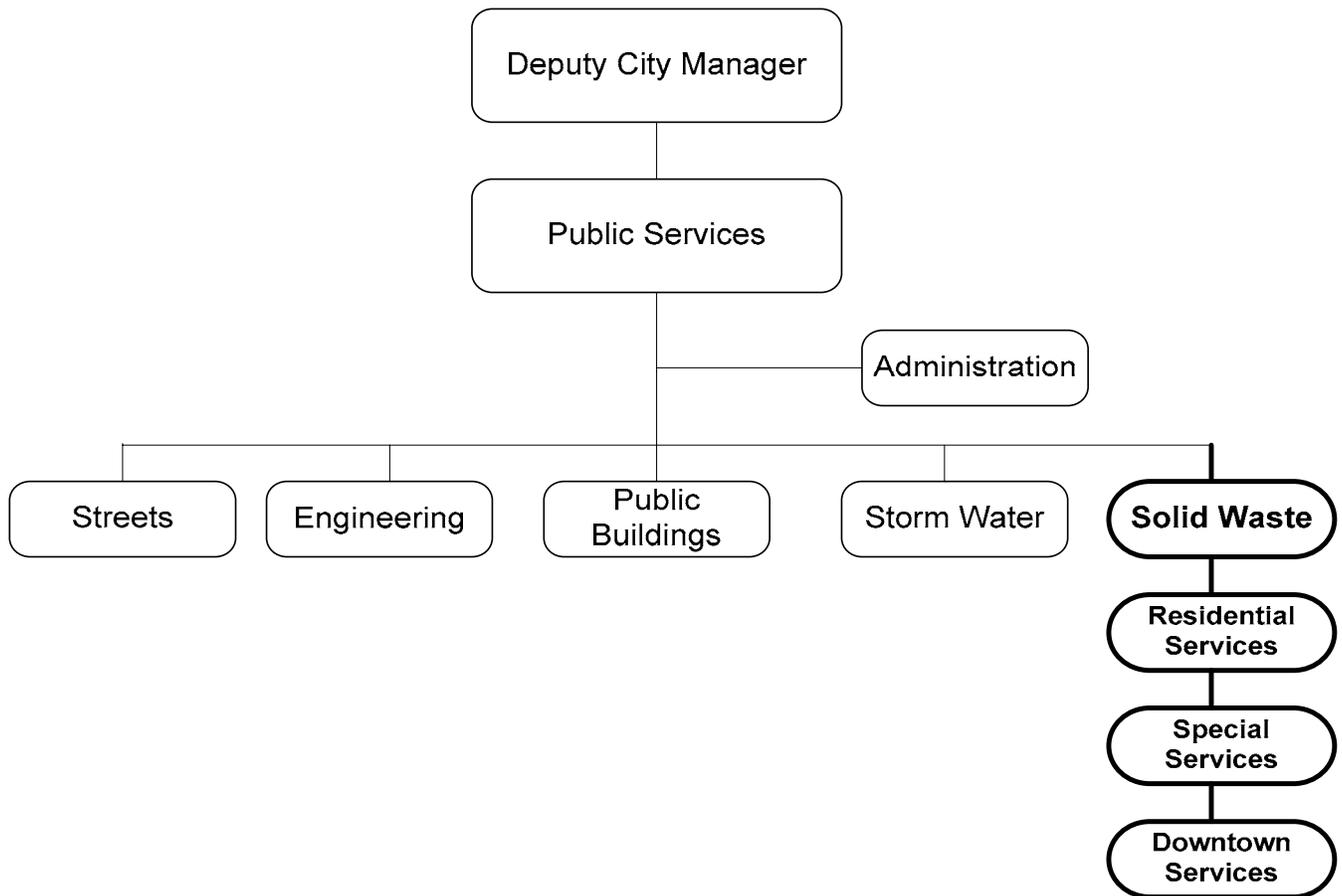
Debt service associated with a 2005 COPs issuance is currently included. Additional debt service will be required beginning in FY 2011 for the installments on the Storm Water revenue bonds issued for capital improvements. The budget also provides for the continuation of contributions to the Capital Projects Fund in Transfers to Other Funds.

A budget of \$61,000 is included in contingency for unforeseen needs that may arise during the fiscal year. Any use of contingency funds must be approved by City Council.

SOLID WASTE MANAGEMENT FUND

Mission Statement

“To provide the citizens of Wilmington expert services through a comprehensive solid waste and recycling program.”



The City of Wilmington’s **Solid Waste Management** (an enterprise fund) division oversees the collection and disposal of the City’s refuse and yard waste as well as administers the recycling program.

SOLID WASTE MANAGEMENT FUND

City Focus Area:		THRIVING NEIGHBORHOODS			
		FY 07-08 Actual	FY 08-09 Actual	FY 09-10 Estimate	Target
City Focus Area:		Clean, safe, attractive, diverse, and convenient neighborhoods make for a flourishing community.			
Departmental Goal:		To provide the citizens of Wilmington with timely, cost effective curbside and recycling collection services.			
Measure:	Number of recycling customers	13,020	14,679	14,980	15,100
Measure:	Number of residential trash customers	28,160	28,430	28,800	29,000
Measure:	% of customers participating in curbside recycling	48%	51.6%	52%	52%
Measure:	% of total trash complaints for all residential trash services	6.5%	2.8%	3%	3%

Solid Waste Management Fund

BUDGET SUMMARY

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted	% Change FY 08-09 to FY 09-10
Expenditures by Section					
Administration	319,881	385,077	410,597	322,661	
Customer Refuse Collection	3,387,883	3,715,104	3,716,335	3,660,565	
Recycling	755,677	907,992	890,492	822,667	
Yard Waste	1,570,276	1,877,137	1,877,137	1,825,819	
Special Services	267,974	687,814	563,121	527,330	
Downtown Collection	438,067	149,628	274,321	295,654	
Nondepartmental	849,269	924,062	926,562	704,972	
Total	7,589,027	8,646,814	8,658,565	8,159,668	-5.6%
Expenditures by Category					
Personnel	2,651,581	3,037,565	3,037,565	3,037,369	
Benefits	912,222	1,024,571	1,024,571	946,340	
Operating	3,171,624	3,660,616	3,669,867	3,470,987	
Capital Outlay	4,331	-	-	-	
Nondepartmental	849,269	924,062	926,562	704,972	
Total	7,589,027	8,646,814	8,658,565	8,159,668	-5.6%
Authorized Positions					
Administration	5	5	5	5	
Customer Refuse Collection	38	38	38	37	
Recycling	11	11	11	11	
Yard Waste	28	28	28	28	
Special Services	3	3	3	3	
Downtown Collection	8	8	8	8	
Total	93	93	93	92	(1)

The FY 2009-10 budget for Solid Waste includes funding to provide current core services. Reductions throughout all sections reflect a "belt-tightening" effort for the fiscal year. These include a suspension of the pilot roll-out cart recycling program, various operating line reductions and the elimination of one (1) Solid Waste Worker position and associated operating costs expected from the FY 08-09 route optimization study.

The one-time reduction in the City's contribution to deferred compensation and increased employee participation in health care are reflected in the Solid Waste budget.

Solid Waste Management Fund

The primary responsibility of the Solid Waste **Administration** is to provide leadership and direction for all operational sections. Other responsibilities include: telephone customer support, bulky pick up appointments, new customer support and scheduling the cleaning, delivery, pick up and repair of customer trash carts.

ADMINISTRATION

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted
Expenditures by Category				
Personnel	219,528	244,494	244,494	241,437
Benefits	61,870	69,793	69,793	33,403
Operating	37,332	70,790	96,310	47,821
Capital Outlay	1,151	-	-	-
Total	319,881	385,077	410,597	322,661
Authorized Positions	5	5	5	5

The FY 2009-10 Solid Waste Administration budget reflects the continuation of current services. A credit for the increase in employee participation in the cost of health care premiums is included in the benefits category for the entire division.

Solid Waste Management Fund

The **Customer Refuse Collection** section of Solid Waste Management provides residential trash collection within the City.

CUSTOMER REFUSE COLLECTION

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted
Expenditures by Category				
Personnel	961,103	1,115,465	1,115,465	1,117,213
Benefits	354,113	404,883	404,883	379,567
Operating	2,072,667	2,194,756	2,195,987	2,163,785
Total	3,387,883	3,715,104	3,716,335	3,660,565
Authorized Positions	38	38	38	37

The Solid Waste Refuse Collection section budget reflects the elimination of one (1) Solid Waste Worker position which is expected from the FY 08-09 route optimization study. The budget also reflects the continuation of current services with an increase in landfill disposal fees to cover the increase in the New Hanover County tipping fee.

Solid Waste Management Fund

The **Recycling** section maintains contractual agreements that provide for the weekly curbside collection of recyclable materials from the City residents.

RECYCLING

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted
Expenditures by Category				
Personnel	348,793	348,701	348,701	355,783
Benefits	121,712	115,870	115,870	111,700
Operating	281,992	443,421	425,921	355,184
Capital Outlay	3,180	-	-	-
Total	755,677	907,992	890,492	822,667
Authorized Positions	11	11	11	11

The FY 2009-10 Recycling section budget reflects the suspension of operating and capital expenditures associated with the pilot roll-out cart recycling program. It does, however, provide for the continuation of core services for the fiscal year.

Solid Waste Management Fund

The Solid Waste Management Fund **Yard Waste** section provides for the weekly curbside collection of vegetative yard wastes. Once collected, all yard waste is processed through a commercial facility and reused. The section also oversees the City's call-in bulky pick-up service.

YARD WASTE

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted
Expenditures by Category				
Personnel	796,728	965,295	965,295	943,428
Benefits	268,298	315,851	315,851	301,245
Operating	505,250	595,991	595,991	581,146
Total	1,570,276	1,877,137	1,877,137	1,825,819
Authorized Positions	28	28	28	28

The Yard Waste section budget for FY 2009-10 reflects funding for the continuation of current yard waste service as well as the City's call-in bulky pick-up program.

Solid Waste Management Fund

The **Special Services** section includes refuse collection of over 250 brick trash receptacles in the Central Business District and City parks. Also provided by the Special Services section is carrion service to veterinarian offices, commercial seafood establishments and City streets. This division is also responsible for supporting clean up activities following the City's variety of festivals.

SPECIAL SERVICES

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted
Expenditures by Category				
Personnel	106,599	273,880	273,880	281,687
Benefits	38,407	92,175	92,175	92,655
Operating	122,968	321,759	197,066	152,988
Total	267,974	687,814	563,121	527,330
Authorized Positions	3	3	3	3

Funding of Special Services section for FY 2009-10 provides for the continuation of core services. Adjustments in operating expenses between Special Services section and Downtown Collection are reflected in the operating category.

Solid Waste Management Fund

Commercial establishments in the Central Business District can elect trash collection ranging from two times a week to twice a day seven times per week. The responsibility for this service is housed in the **Downtown Collection** section.

DOWNTOWN COLLECTION

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted
Expenditures by Category				
Personnel	218,830	89,730	89,730	97,821
Benefits	67,822	25,999	25,999	27,770
Operating	151,415	33,899	158,592	170,063
Total	438,067	149,628	274,321	295,654
Authorized Positions	8	8	8	8

The FY 2009-10 budget for Downtown Collection provides for the continuation of downtown trash collection. Adjustments to better align operating expenses between Special Services section and Downtown Collection are reflected in the operating category.

Solid Waste Management Fund

NONDEPARTMENTAL

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted
Expenditures by Category				
Nondepartmental	615,555	637,055	637,055	446,258
Debt Service	233,714	262,007	262,007	233,714
Contingency	-	25,000	25,000	25,000
Total	849,269	924,062	924,062	704,972

The Solid Waste Nondepartmental Sundry budget reflects those items not directly associated with one particular section of the Solid Waste division. A decrease in the indirect costs to the General Fund associated with revenue collection for solid waste customers is realized as those collection efforts are performed by the Cape Fear Public Utility Authority.

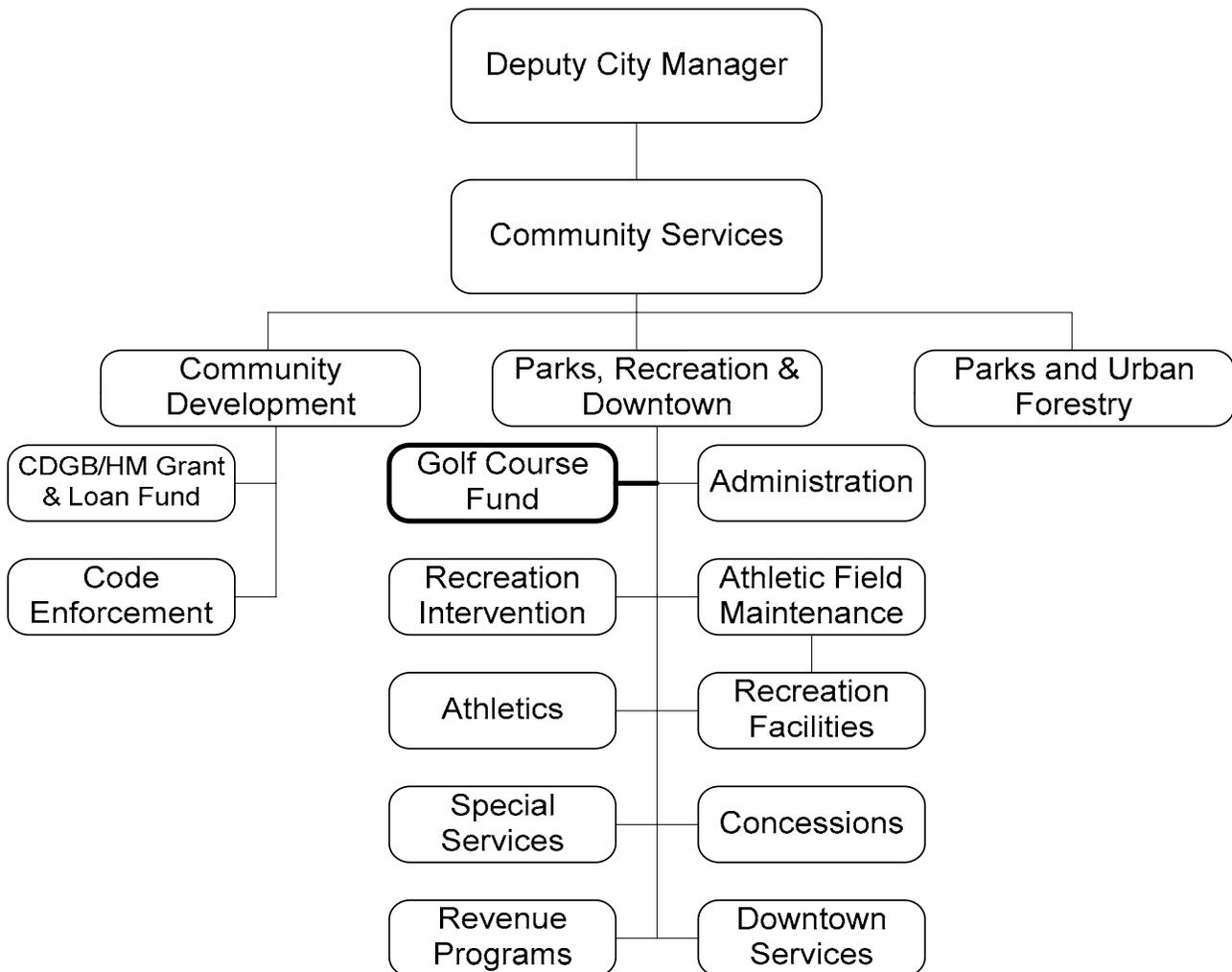
Debt service is associated with the equipment required when the City assumed private hauler service areas and will be retired after this installment.

A budget of \$25,000 is included in Solid Waste contingency for unforeseen needs that may arise during the fiscal year. Any use of contingency funds must be approved by City Council.

GOLF COURSE FUND

Mission Statement

“To provide the public with a quality, championship 18 hole golf course at affordable prices.”



The City of Wilmington’s **Golf Course Fund** (an enterprise fund) is responsible for operating the Municipal Golf Course, including maintaining the greens and course facilities, as well as managing the retail operations.

GOLF COURSE FUND

City Focus Area:	THRIVING NEIGHBORHOODS				
		FY 07-08 Actual	FY 08-09 Actual	FY 09-10 Estimate	Target
City Focus Area:	Clean, safe, attractive, diverse, and convenient neighborhoods make for a flourishing community.				
Departmental Goal:	To preserve the municipal golf course and provide excellence in public service.				
Objective:	Increase the number of promotional activities to 20.				
Measure:	Number of promotional activities per year	6	23	20	20
Measure:	Increase the number of rounds played to 55,000 to 60,000 (18 holes).				
Measure:	Number of rounds played per year	54,000	49,593	55,000	55,000
Measure:	% change in number of rounds played per year	+2.86%	-8%	+15%	0%
Objective:	Maintain the average revenue per round at \$21.80				
Measure:	Average revenue per round	\$21.80	\$22.97	\$21.80	\$22.00
Measure:	Average operational cost per round	\$15.58	\$21.17	\$20.00	\$20.00
Measure:	% of revenues to expenditures	+20%	-15%	+5%	+5%
Measure:	% change in average operational costs/round	-3.4%	+7%	-6%	-8.2%
Objective:	Increase the % profit margin for food and beverage sales by 5%.				
Measure:	% profit margin for food and beverage	55%	45%	50%	50%
Measure:	Average pro shop expenditure per round	\$1.25	\$1.21	\$1.15	\$1.25
Measure:	% change in profit margin for food and beverage	-5%	-5%	0%	+5%

Golf Course Fund

BUDGET SUMMARY

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted	% Change FY 08-09 to FY 09-10
Expenditures by Category					
Personnel	352,323	418,577	406,077	415,651	
Benefits	101,360	111,943	111,943	112,997	
Operating	390,734	396,695	412,266	412,419	
Capital Outlay	31,192	109,300	109,300	36,000	
Nondepartmental	102,275	102,275	102,275	102,275	
Contingency	-	2,210	2,210	24,708	
Transfers to Other Funds	79,357	80,000	80,000	-	
Total	1,057,241	1,221,000	1,224,071	1,104,050	-9.6%
Authorized Positions	9	9	9	9	

The Golf Course Fund budget for FY 2009-10 reflects a 9.6% decrease over FY 2008-09 adopted levels. This reduction is due in part to the elimination of the transfer to the capital projects fund and the one-time capital purchases funded in FY 2008-09. Seasonal temporary staff have also been reduced and "belt-tightening" in general operating expenses are included.

The Golf Course leases it's fleet of carts and funding is included for lease rate increases in FY 09-10. Increased funding for fuel, land improvements and purchases for resale are also budgeted.

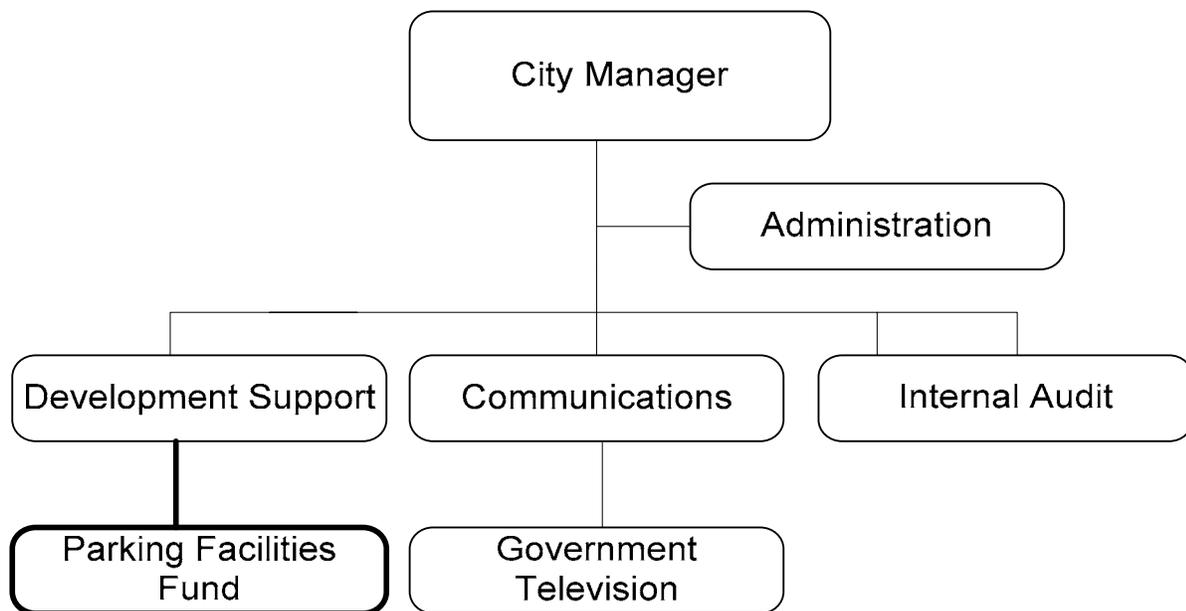
The across-the-board reduction in the City's contribution to deferred compensation and increased employee participation in health care costs are reflected in the Golf Course budget.

An increase in the Golf Course Fund contingency for unforeseen needs that may arise during the fiscal year is reflected for FY 2009-10. Any use of contingency funds must be approved by City Council.

PARKING FACILITIES FUND

Mission Statement

“Provide readily available, cost effective and convenient on-street and off-street parking opportunities for downtown residents, employees and visitors while ensuring the most efficient use of land for downtown parking.”



The City of Wilmington’s **Parking Fund** (an enterprise fund) oversees almost 2,500 spaces of metered, parking lot and deck parking in downtown Wilmington.

PARKING FACILITIES FUND

City Focus Area:		THRIVING NEIGHBORHOODS			
		FY 07-08 Actual	FY 08-09 Actual	FY 09-10 Estimate	Target
City Focus Area:	Clean, safe, attractive, diverse, and convenient neighborhoods make for a flourishing community.				
Departmental Goal:	To provide parking options that meets the customers needs in a professional, courteous and friendly manner, each and every day.				
Objective:	To increase the percentage of bank card payments and Pay-by-Phone.				
Measure:	% Bank Card transaction from the Pay Station	30%	48%	50%	55%
Measure:	Increase Pay-by-Phone usage by 50% in 2 years	New Measure	New Measure	24%	30%
Measure:	% 2 nd Street Lot occupancy Day/Night	36%/69%	25%/71%	35%/85%	35%/94%
Objective:	Increase deck occupancy averaging 2% increase to a target of 85% in 5 years.				
Measure:	% Market Street deck occupancy Day/Night	36%/90%	34%/58%	48%/75%	35%/51%
Measure:	% 2 nd Street deck occupancy Day/Night	66%/25%	70%/24%	80%/18%	85%/25%
Objective:	To generate adequate parking revenues to sustain operations and growth.				
Measure:	# of citation appeals	2,100	1,821	2,000	2,000
Measure:	% of appeals responded to within 5 days	99%	80%	99%	99%
Measure:	% citation collection rate	75%	66%	75%	75%

This is a select representation from the goals, objectives, and performance measures managed by the Parking Facilities Fund

Parking Facilities Fund

BUDGET SUMMARY

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted	% Change FY 08-09 to FY 09-10
Expenditures by Section					
On-Street Parking	687,800	738,004	742,404	864,461	
Second Street Deck	198,134	280,322	317,154	286,852	
Second Street Lot	174,858	201,415	203,480	211,514	
Market Street Deck	250,871	306,129	349,255	325,250	
Hannah Block Lot	-	-	-	10,910	
Nondepartmental	1,111,157	1,012,086	1,797,086	857,523	
Total	2,422,820	2,537,956	3,409,379	2,556,510	0.7%
Expenditures by Category					
Personnel	61,199	81,036	81,036	84,984	
Benefits	15,085	24,490	24,490	26,610	
Operating	1,230,597	1,414,844	1,501,267	1,430,093	
Capital Outlay	565	-	-	151,800	
Nondepartmental	4,892	6,175	6,175	6,175	
Debt Service	975,482	966,411	966,411	811,848	
Contingency	-	45,000	45,000	45,000	
Transfer to Other Funds	135,000	-	785,000	-	
Total	2,422,820	2,537,956	3,409,379	2,556,510	0.7%
Authorized Positions	1	2	2	2	

The Parking Facilities Fund FY 2009-10 expenditure budget remains relatively flat. The retirement of debt on the Second Street Deck in FY 2009 provided capacity for other needed expenditure enhancements, the replacement of meters, and the purchase of new pay stations. The budget also includes funding for a 20-year assessment of the Second Street Deck and partial year operating costs for the new Hannah Block Lot.

The City's parking management contractor will be occupying a portion of the retail space in the Market Street deck and the lease expense is offset with a reduction in contracted services.

Other reductions in the Parking Facilities Fund budget include the elimination of the City's contribution for a New Hanover County position that provided roving security, a reduction in the City's contribution to deferred compensation benefit, and increased employee participation in the health insurance premium costs.

Public Utilities

BUDGET SUMMARY

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted
Expenditures by Division				
Administration	872,863	-	-	-
Water Treatment	4,822,647	-	-	-
Wastewater Treatment	6,068,586	-	-	-
Utility Services	5,000,898	-	-	-
Environmental Services	1,441,781	-	-	-
Total	18,206,775	-	-	-
Expenditures by Category				
Personnel	6,917,021	-	-	-
Benefits	1,931,632	-	-	-
Operating	8,510,301	-	-	-
Capital Outlay	847,821	-	-	-
Total	18,206,775	-	-	-
Sundry				
Nondepartmental	2,974,578	-	-	-
Debt Service	9,474,163	-	-	-
Transfer to Other Funds	1,821,000	-	-	-
Inventory Changes	73,523	-	-	-
Total	14,343,264	-	-	-
Fund Total	32,550,039	-	-	-
Authorized Positions				
Administration	7	-	-	-
Water Treatment	26	-	-	-
Wastewater Treatment	52	-	-	-
Utility Services	76	-	-	-
Environmental Services	22.5	-	-	-
Total	183.5	-	-	-

The Public Utilities Fund budget for FY 2009-10 reflects FY 2007-08 actuals only. The consolidation of City and County water and sewer utilities to the Cape Fear Public Utility Authority (CFPUA) became fully operational July 1, 2008.

Facility Fee Fund

New and expanded properties that connect to the City's water and sewer system are charged facility fees based on an estimate of water and sewer usage. Facility fees are used to fund expansions or upgrades of water and sewer facilities to meet the demands of new development.

BUDGET SUMMARY

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted
Transfer to Public Utilities Fund	1,850,000	-	-	-
Total	1,850,000	-	-	-

The Facility Fee Fund budget for FY 2009-10 reflects historical actuals only as City and County water and sewer utilities were consolidated under the Cape Fear Public Utility Authority (CFPUA) July 1, 2008.

Groundwater Utility Fund

BUDGET SUMMARY

	FY 07-08 Actual	FY 08-09 Adopted	FY 08-09 Adjusted	FY 09-10 Adopted
Expenditures by Section				
Finance Billing	391,112	-	-	-
Ground Water Operations	5	-	-	-
Nondepartmental	4,140,553	-	-	-
Total	4,531,670	-	-	-
Expenditures by Category				
Personnel	233,484	-	-	-
Benefits	70,138	-	-	-
Operating	87,495	-	-	-
Capital Outlay	-	-	-	-
Nondepartmental	4,140,553	-	-	-
Total	4,531,670	-	-	-
Authorized Positions				
Finance Billing	7	-	-	-
Total	7	-	-	-

The Groundwater Utility Fund budget for FY 2009-10 reflects FY 2007-08 actuals. Consolidation of City and County water and sewer utilities to the Cape Fear Public Utility Authority (CFPUA) became fully operational July 1, 2008.